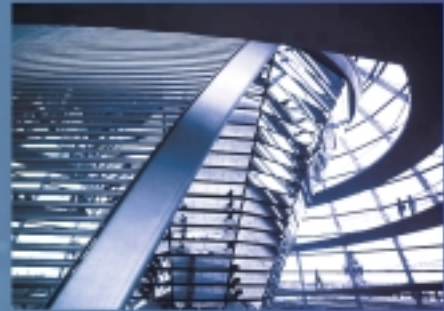




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European Steel Technology Platform

Strategic Research Agenda



A vision for the future of the steel sector

April 2005

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European Steel Technology Platform

Strategic Research Agenda

endorsed by the steering committee on 15th December 2004

A vision for the future of the steel sector

April 2005

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Governing bodies of the EU Steel Technology Platform

Two committees steer the Platform: a Steering Committee and a Support Group.

- **The Steering Committee.** Its missions are to:
 - Define long-term priorities for RTD within the steel sector;
 - Decide strategic RTD actions to support innovation;
 - Approve a strategic research agenda;
 - Monitor and coordinate long-term actions.

In order to create an efficient and flexible body, as recommended both by the European Commission and the decision-makers of the steel industry, this Steering Committee comprises a limited number of high-level personalities (18), appropriately balanced.

- **The Support Group.** The size and composition of this body is also defined according to the technical priorities of the Platform. Its mission is to prepare a Strategic Research Agenda. Its participants are representatives of the main stakeholders.

Both lists of committee members are given in annexes.

Glossary

Acronyms Meaning

AISI	American Iron and Steel Institute
APC	Advanced Process Control
CCVD	Combustion Chemical Vapour Deposition
CVD	Chemical Vapour Deposition
CSP	Compact Strip Production
DRI	Direct Reduced Iron
DSP	Direct Strip Production
ESTEP	European Steel Technology Platform
GHG	Greenhouse Gases
GWP	Global Warming Potential
HBI	Hot Briquetted Iron
HRM	Human Resources Management
HSLA	High Strength Low Alloyed Steels

HSS	High Strength Steels
IGCC	Integrated Gas and Coal Combustion
IISI	International Iron and Steel Institute
IPTS	Institute for Prospective Technological Studies
ISP	In line Strip Production
JRC	Joint Research Centre
LCA	Life Cycle Assessment
LCIA	Life Cycle Impact Assessment
MFA	Material Flow Analysis
OPC	Open Process Communication
PVD	Physical Vapor Deposition
SME	Small and Medium Enterprises
SRA	Strategic Research Agenda
TCO	Total Cost of Ownership
TIME	Top Industrial Manager for Europe
Thermo Calc	Thermodynamic Calculation
TMR	Total Material Requirement
TPM	Total Productive Maintenance
TQM	Total Quality Management
TRIP	Transformation Induced Plasticity
TWIP	Twinning induced Plasticity
ULCOS	Ultra Low CO ₂ Steel Making



Abstract

This document is the first version of the **Strategic Research Agenda of the European Steel Technology Platform (Vision 2030)** that was officially launched on 12 March 2004. It offers a global vision on the innovation and R&D initiatives that will lead to the achievement of the objectives identified in the frame of a sustainable leadership of the steel sector in the coming decades.

The ambition of the European steel industry is to maintain and reinforce a global leadership, which is both sustainable and competitive, given the strong development in other parts of the world, notably Asia. To maintain its **competitiveness**, the European steel industry will have to meet the challenging combined targets of both **environmental friendliness and economic growth**.

To meet the strategic objectives of the European Steel Technology Platform, in March 2004, the Group of personalities decided to launch a determined, long term and structured R&D action.

Five Working Groups (profit, partners involving both automotive and construction sectors, planet and people) were set up, involving around 80 people and corresponding to the **4 pillars of the sustainable development framework of the Platform**. The Working Groups have developed **three large and complementary R&D industrial programmes with large societal impacts**, each of them encompassing several R&D themes and research areas.

The three proposed industrial programmes are :

- **Safe, clean, cost-effective and low capital intensive technologies**
- **Rational use of energy resources and residues management**
- **Appealing steel solutions for end users.**

Together they aim to play a major role in **boosting competitiveness, economic growth and the related impact on employment in Europe**. The corresponding R&D themes and areas that have been identified in these programmes also include

a **strong contribution to the sustainable development approach**.

Protecting the environment [greenhouse gases emissions (GHG) and more particularly CO₂ emissions] and increasing **energy efficiency** both constitute major transversal issues in the universe of the RTD programmes that are proposed. **Security and safety** represent the third very important objective to be addressed, not only in the relevant industries, but also in the everyday lives of users of steel solutions (cars, buildings, energy production and transport, etc.) by the development of new **clever and safer steel solutions**.

A major transversal theme regarding **human resource** aspects (attracting and securing qualified **people** to help meeting the steel sector ambition) has also been taken into consideration. In this respect:

- A large European network (TIME, 41 universities), involved in education, training, communication and dissemination activities, has been identified among the stakeholders of the EU steel technology platform. This network should play a leading role in analysing how the education system could meet future requirements of the European steel industry for qualified people, and in devising effective approaches to address its anticipated shortcomings.
- Human resources, as the holders of a company's core competencies, represent a key asset that should be dynamically optimised. A survey of the steps taken by European steel producers in terms of change management and progression towards a "knowledge organisation", leading to exchanges of best practices, should significantly contribute to such an optimisation process.

The European steel industry has already responded to the challenge of lowering CO₂ emissions by creating a consortium of industries and research organisations that has taken up the mission of developing breakthrough processes, the **ULCOS (Ultra Low CO₂ Steelmaking)** consortium.

This large-scale consortium (48 European participants), which was set up in the spirit of a joint

initiative in 2004, plans to develop a **breakthrough steelmaking process** that has the potential of meeting the target of drastically reducing GHG emissions beyond 2020. The full development of the process, from basic concept to fully-fledged industrial implementation would cover the medium and long terms and consist of a number of consecutive projects.

Breakthrough technologies have to be developed to achieve the technological advances of the three large industrial programmes of the platform. A **critical mass** (both skills and financial) is necessary to meet the challenges of the long term ambition.

The Steel Technology Platform will further integrate and **broaden the scope of the European RTD partnership** built in the frame of the ECSC Treaty (more than 8,300 researchers). Indeed, it will constitute large partnerships involving the whole European steel industry, its suppliers and customers (automotive industry and construction sector as well as energy sector at a second stage), small and medium enterprises (SMEs), private and public research, public authorities and representatives of trade unions.

As regards implementation of the Strategic Research Agenda (SRA), both **private and public sources of funding** are necessary to meet the ambitious objectives of the European steel sector.

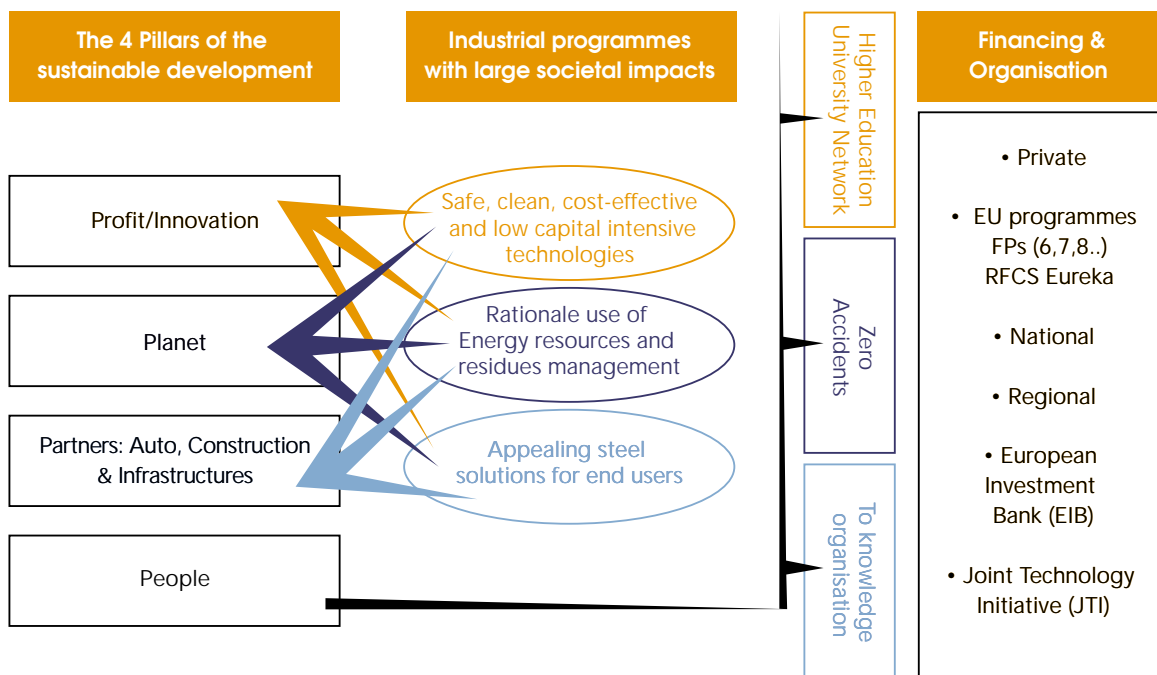
A combination of all necessary resources of the existing instruments is envisaged, at different and combined levels:

- EU programmes (Framework programmes, RFCS, Eureka, etc.)
- National programmes, and even
- Regional programmes.

The Joint Technology Initiatives together with loans from the European investment bank will enable the development of emergent breakthrough technologies and their implementation at large industrial scale, in the coming decades.



Implementation of the S.R.A.



Implementation of the S.R.A.: need for a critical mass of means



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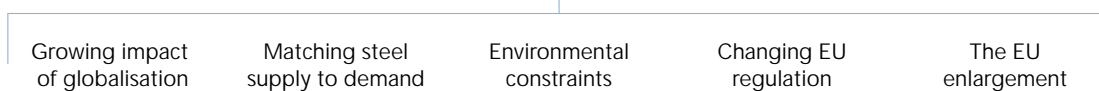


Ambition

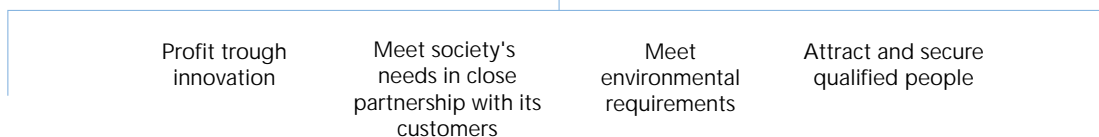
to assume a sustainable and global leadership
in the coming 30 years



Main challenges



Strategic objectives



Recommendations



Creation of a European Steel Technology Platform to boost innovation, to develop new breakthrough technologies and new steel solutions



Creation of a steering committee to select priorities and monitor progress



Development of a strategic research agenda to implement new breakthrough technologies and new steel solutions

Fig. 1: Ambition
(from the March 2004 GOP document – European Steel Technology Platform - Vision 2030)



Background and current key features of the steel sector

Steel is a key sector for Europe's economy and competitiveness. The EU-25 steel industry has a total annual production of approximately 184 million tonnes and generates more than €100 billion in annual turnover. It provides direct employment for around 350 000 European Union citizens, and several times this number are employed indirectly in its processing, and in the user and recycling industries. In addition, steel is a worldwide commodity and world crude steel production should exceed 1 billion tonnes in 2004.

The steel industry is also the source of millions of other jobs, in many industrial activities, as steel is a key material for many of them (road, rail, maritime and air transportation, construction, energy, chemical industry, household appliances, etc.). For example, the European construction steel industry and the automotive sector represent more than 1 300 000 jobs (EU 15). It is vital for the future of Europe and its citizens to maintain a vibrant and competitive steel industry.

Ambition and long-term vision of the steel sector

The ambition of the European steel industry is to maintain and reinforce a global leadership, which is both sustainable and competitive, given the strong development in other parts of the world, notably Asia.

Main challenges to sustainable global competitiveness

1. The growing impact of globalisation

The globalisation of steel customers results in increased market power, stricter product requirements, and standardisation.

Collaboration with its traditional customers is so deeply rooted that the European steel industry has taken the necessary measures to continue to satisfy their needs in terms of services, quality and prices wherever they are located. Thus, many European steel companies have established facilities in other regions of the world or developed strategic alliances worldwide.

However, the steel industry remains much less concentrated than its major supplier or client industries. Thus it is hard pressed to accelerate its concentration and rationalisation on a global scale, which would give it increased negotiating power with its main clients and suppliers, and would boost its capacity to serve its customers worldwide with the same quality of products and services they already enjoy locally.

Moreover, the trend towards further liberalisation of international steel trade, and thus increased international competition, has manifested itself clearly. **The steel industry, faced with this growing impact of globalisation, and to respond to the pressures on its markets, requires that the rules of fair trade be applied and respected worldwide.**

2. Matching steel supply and demand

Past experience shows that crises in the steel industry usually have their roots in imbalances caused by rapid fluctuations in demand combined with somewhat rigid supply structures and global overcapacity. Fluctuations in demand are related to business cycles but also have structural backgrounds. Economic cycles influence steel demand to a large extent, bearing in mind that steel is used both for consumer and capital goods. In terms of volume, global steel demand is expected to increase more in the future than it did in the past, owing to the increased weight of developing countries like China and India. Accordingly, stronger market growth will take place outside mature steel markets like the EU, Japan and the US, particularly in favour of Asian and Latin American countries. Indeed, the situation worldwide is very heterogeneous: in 2002, per capita steel consumption was 163 kg

for China, 363 kg for western Europe and 562 kg for Japan. This presupposes a huge potential for growth in China and a potential change in the centre of gravity for steel demand from Europe to Asia. The main reason for this is the potential demand for steel products, particularly for infrastructure upgrading. In terms of quality, however, the industry foresees a high potential for increased demand of high added value steel products in highly developed countries (durable consumer products, capital goods) as a result of further product development. It is expected that European steel exports will focus increasingly on higher-value-added products.

3. New EU environmental regulations

As far as environmental policies are concerned, various instruments are being introduced or considered, nationally and at EU level. For the steel industry, initiatives with potentially significant impacts include: integrated pollution prevention and control permits, air quality standards and the Clean Air For Europe programme, new product and waste legislation (such as the end-of-life vehicles directive) and the thematic strategies on natural resources and waste prevention and recycling, as well as new EU legislation on chemicals ("REACH").

Another new piece of EU legislation that is important for the EU steel industry is the greenhouse gas (GHG) emissions trading scheme which is being introduced in order to implement commitments made by EU member states to the Kyoto Protocol. Across the whole EU economy the costs for implementing these commitments could be considerable. The risk that European steel producers could see a loss of business to non-EU competitors, which are not subject to any CO₂ emissions limitations, cannot be neglected.

4. EU enlargement

Steel companies in the new member states and in the candidate countries exhibit several characteristics, such as relatively low labour costs and a good level of technical qualification.

However, production units would benefit from the implementation of modern production techniques, along with higher energy efficiency, better organisation, and improved quality and services. This would result in higher productivity levels, better product standards, and much needed environmental improvement.

To maintain its competitiveness, the European steel industry will have to meet the challenging combined targets of both environmental friendliness and profitable growth.

Strategic Objectives

The strategic objectives are developed around the concepts based on the principles of sustainable growth: profit, partners, planet and people.

1. Profit

Ensuring profit through innovation and new technologies

- Innovation and new production technologies
- Strengthening intelligent manufacturing
- Innovative products
- Reducing time to market and implementing the supply chain concept

2. Partners

Respond to society's needs with our partners of the steel sector

- The automotive sector
- The construction sector
- Other industrial priorities, like the energy sector



3. Planet

Develop breakthrough technologies to meet the environmental requirements

4. People

Attract and secure human resources and skills

- Become a worldwide reference for health and safety at work
- Dynamically attract and secure human resources/skills...
- Optimising the deployment of human resources is key to the successful implementation of the steel industry's competitive strategies
- External concerns (clever and safer steel products)

The R&D approach: towards 3 industrial programmes with large societal impacts

To face such important challenges and to meet the objectives of the Technology Platform of the steel sector, it was decided by the Group of

Personalities in March 2003 to launch a resolute, and structured long term R&D action.

Five Working Groups corresponding to the 4 pillars of the sustainable development framework of the platform were set up (Fig 2) and these have developed 3 large industrial programmes with high societal impacts each of them encompassing several R&D themes and research areas (Figs 3 and 4).

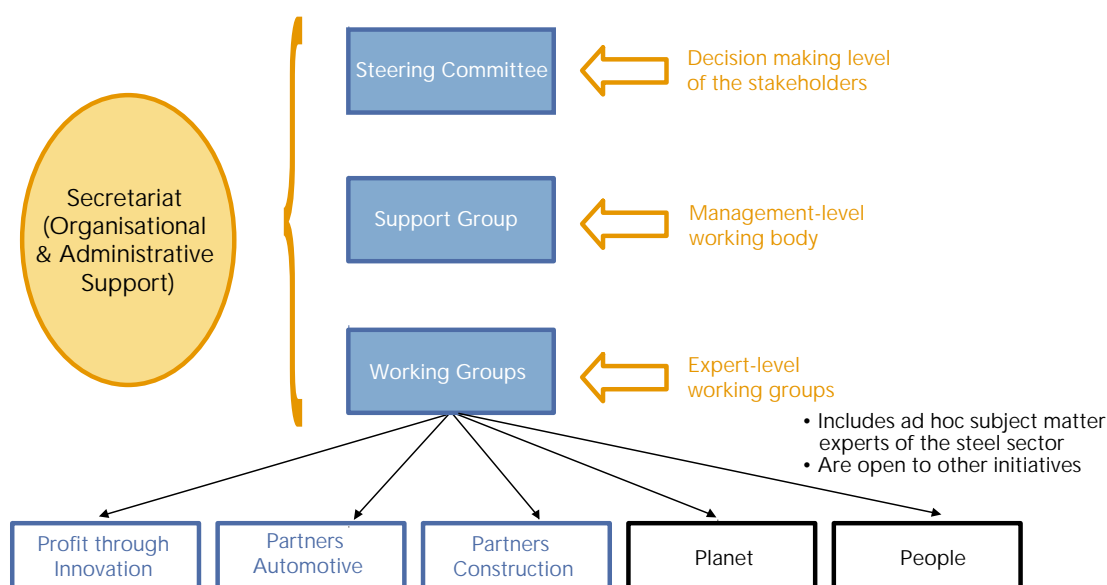


Fig. 2: The Steel Technology Platform

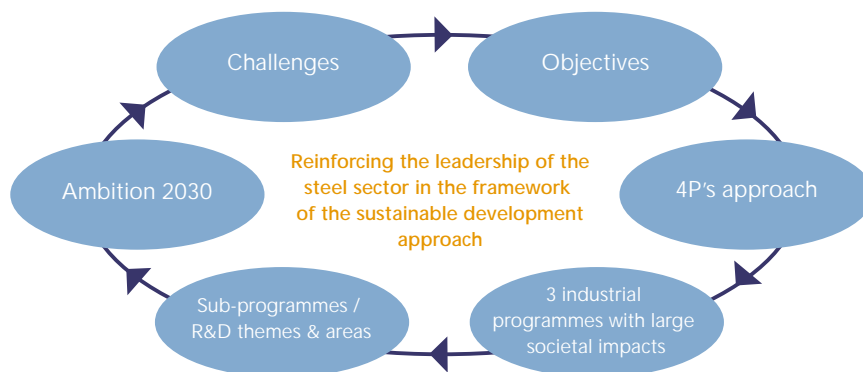


Fig. 3: The way to achieve our long term ambition through innovation and R&D

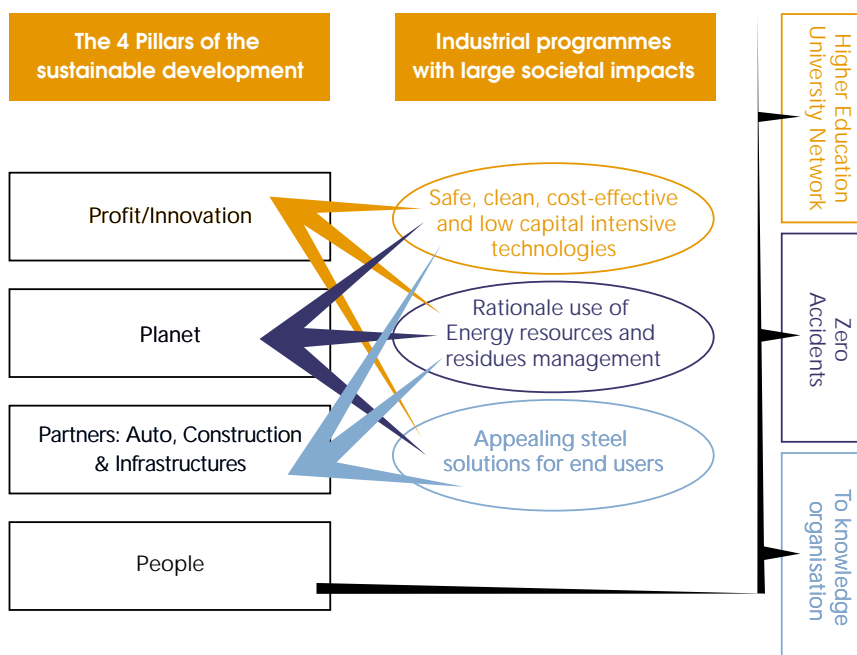


Fig. 4: Three industrial programmes with large societal impacts based on sustainable approach

The 3 industrial programmes with large societal impacts are the following:

- safe, clean, cost-effective and low capital intensive technologies
 - rational use of energy resources and residues management
 - appealing steel solutions for end users
- To each of these a transversal activity regarding human resources has been added:
- attracting and securing qualified people to help in meeting the steel sector's ambitions



A. Safe, clean, cost-effective and low capital technologies

Introduction

Strengthening its competitiveness is a major issue for the European Steel Sector.

To fulfil this global ambition in the long term, innovation is required in production processes and manufacturing technologies in order to meet essential key challenges:

- to achieve the highest quality standards with highly productive, **safe** and efficient processes;
- to renew continuously the steel products on offer;
- to ensure a short time to market;
- to favour sustainable development and **clean operations** of the steel industry.

The **promotion of cost-effective processing solutions** while preserving natural resources constitutes a mandatory and permanent target for the steel sector.

Driven by the continuous quest for improved competitiveness, the steel industry, together with the downstream primary processing sector, has recently made large investments to reduce production costs and improve quality (advanced computer systems, extensive use of measurement sensors, artificial intelligence and modelling, etc.). Subsequently, significant benefits have been obtained with regard to the reliability and robustness of facilities, leading to higher production rates, greater yields and **better consistency of the products delivered to the customers**.

The most recent industrial development is the so-called **"thin slab casting"**. Here, a semi-finished product is cast with reduced thickness and sent directly to the hot rolling mill. However, **further innovation is required to achieve the development of a much more integrated and flexible process**, in order to effect further reductions in the sequential steps of heating and cooling, which are quite often associated with rolling/shaping operations or specific thermo-mechanical treatments. During many of those

operations, a **large portion of the product surface is exposed to oxidising conditions** that result in the formation of scale, which is a **major cause of iron loss and a potential source of defects**.

Following the successful industrial development of thin slab casting, research work led to the development of a more integrated process, the **"thin strip casting"** process that operates in a few industrial pilot plants for producing stainless steel. However, **many problems remain to be solved before thin strip casting can be applied to the mass production of high quality grades, such as those used in automobile manufacturing, and to other complex steels**. Furthermore, very costly developments must still be performed prior to the construction of industrial pilot plants and the final implementation of new solutions for production lines.

Greater flexibility is needed in the whole steel industry production chain to cope with the expanding range of products that will have to be supplied at low cost. Much more compact lines with very short response times and extended ranges of capability would be of benefit to the steel sector.

On the other hand, where conventional technologies are mature and robust enough to guarantee stable performance, **intelligent manufacturing technology should contribute to the development of more flexible processes**.

New production concepts, such as intelligent manufacturing processes and efficient production organisation, need to be designed and developed based on organisational breakthrough to ensure the evolution of new processes, products and services.

To meet these challenges, ambitious R&D efforts must be launched during the coming decades.

Three major themes have been identified in this respect:

- Novel integrated routes for an "oxide free" and energy efficient processing;
- Flexible and multifunction production chains;
- Intelligent manufacturing.

Novel integrated routes for an “oxide free” and energy efficient processing

1. Background

The present configuration of almost all steel processing routes is characterised by successive steps of heating and cooling, quite often associated with rolling/shaping operations or specific thermo-mechanical treatments. During many of these operations, a large portion of the product surface is exposed to oxidising conditions that result in the formation of scale, which is a major cause of iron loss and a potential source of defects. The scale, mainly formed during hot processing, must be removed, generally by an acid treatment (pickling), before any cold processing is performed. The pickling process quite often creates a bottleneck between the hot and cold rolling plants and represents an important source of pollution.

Other associated drawbacks of the current plant configuration are uncontrolled energy losses owing to radiation phenomena and a low utilisation of the heat contained in the hot products.

A major target of the steel industry is hence to promote an “oxide free” and more energy efficient production route, characterised by a larger integration of continuous processing operations.

The actions to be taken to avoid scale formation, to control the oxidation mechanisms and to utilise the heat present in the products concern the existing process as well as new concepts yet to be developed, notably in the follow-up of the ULCOS programme (see 4.2.2.). This challenge has to be met whatever steelmaking route is selected. It represents an important issue for the manufacture of high quality products (carbon, stainless, and special steel grades). The effort engaged in the near-net-shape casting of flat products already constitutes an important contribution to this objective but needs to be drastically improved from the viewpoints of surface quality and oxide control.

The objective is to develop new technological concepts aimed at better control of the steel product surface quality and avoidance of oxide formation during the hot and cold processing steps. In the medium term, it would lead to the elimination

of the pickling operation with evident benefits in terms of production costs, productivity and environmental impact. It also represents a unique way to reach a fully integrated connection between the hot and cold processing steps favouring the development of shorter and more direct production routes from steel casting stage up to the finishing lines.

In the future, hot production processes will also change in the direction of near-net-shape production, the implementation of more continuous processes and the introduction of more direct links between processes and plants inside the steel mill. These processes will be leaner in energy and raw materials (yield, especially), but will also provide a template for implementing the oxide-free production concept much more easily. For example, the concept of on-line casting and rolling associated with the evolution of in-line strip (ISP) technology makes it technologically easier to implement oxygen-free high temperature handling of materials, both at the casting and at the hot-rolling steps.

2. Ways and means - Research areas

To reach these objectives, interdisciplinary teams should work to develop new technological concepts to control and to avoid the oxide formation during the hot and cold processing steps of carbon and high alloyed steel grades. All the operations from the solidification stage up to the final products are concerned, including the reheating furnaces. Measures must be designed to allow carefully controlled oxidation mechanisms and the removal, when required, of the oxide formed during the process without use of chemical treatments.

As main subjects of research, one must consider the development of:

- Mechanical cleaning line
- Special cooling procedures
- Optimised links for the whole process chain in terms of geometry and continuity of operation (e.g. endless rolling)
- Novel “sealing” and “air-tight” technologies to protect the steel surface during hot processing steps
- New technologies to utilise the radiation thermal energy of hot products.



Flexible and multifunction production chain

1. Background

There is today a growing conflict between the target of the steel producers for large scale uniform and low production cost and the demands of customers for tailored products exhibiting a wide range of different properties. Indeed, the demands of society are becoming wider, encompassing very diverse applications.

Resolution of this conflict requires greater flexibility in the steel production chain. In particular, a limited range of composition is to be aimed at in the upstream processing while greater versatility is required downstream of the manufacturing process, where the final diverse properties are imparted to the products prior to delivery to customers.

Breakthrough concepts must be investigated to fulfil this objective, which notably implies developments in the fields of casting, thermal and mechanical treatments, finishing and coating.

The objective is to design new processing lines having a multipurpose functional and flexible character. Based on adapted metallurgical concepts and proper tuning of operating conditions, the objectives are:

- to enlarge the product mix to be processed from a similar basic composition in the same line;
- to accommodate changes in chemical composition while keeping the final properties of the product within a narrow range;
- to propose new types of coated products with new and additional functionalities;
- to shorten drastically production line dimensions.

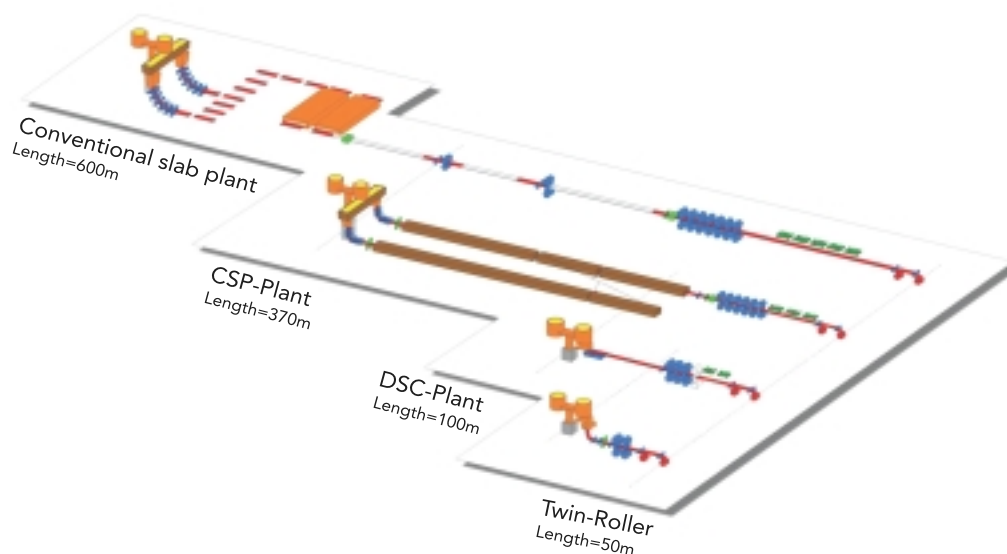


Fig. 5: Potentials of Shortening the Production Chain in Steel Manufacturing Using New Processes

2. Ways and means – research areas

Several axes of development have been identified as priority items as summarised below.

Near-net-shape casting and rolling/shaping

Based on experience gained during the development of thin slab and strip casting, the targets are twofold:

- **To extend the application of similar concepts to a larger range of applications.** Both flat (strip, plate) and long (bar, wire, rod, sections, beam) products are concerned with the aim of integrating the solidification and shaping/rolling operations in a continuous process.
- **To expand the steel grade capability of near-net-shape processes to additional or new materials and alloys** (high strength, high formability, etc.). High quality steels often exhibit surface problems and low throughput in the casting stage that need to be solved notably through enhanced micro-structural control.

Specific efforts must be devoted to design new casting modes and mould types to comply with the **solidification of more complex shapes**. Alternative cooling strategies and mould lubrication methods are other subjects to be addressed.

Tailored products can be produced by **flexible casting and rolling technologies**. The technology of flexible casting, i.e. casting directly with changing thickness over the length, is connected with the development of strip casting. Flexible rolling is another possible way. High strength seamless tubes are of interest for steel space frames and can be manufactured by thermo-mechanical rolling.

Multipurpose compact finishing (annealing/coating) lines

Different ambitious R&D objectives are aimed at:

- The production of several qualities from a single base steel composition or the enlargement of the mixed products may be envisaged by applying either a thermo-chemical treatment or suitable thermo-mechanical treatments.
- The accommodation of changes in the chemical composition while keeping constant the final properties. These first two objectives notably imply the design of new technologies allowing more efficient and faster heating and cooling systems.

- Another field of development relies on new types of lines where several and different coating layers, giving extra functions to the steel products (corrosion and scratch resistance, adhesion, aesthetic appearance...), could be deposited in a continuous and compact way.

Intelligent manufacturing

1. Background

New technologies are among the most important ways of covering the technological gap required in process optimisation and increased competitiveness. Where conventional techniques are mature and robust enough to guarantee stable performance, intelligent manufacturing technology should contribute to developing more flexible production processes.

The tendencies in the management of the steel industry are the creation of **global programmes of development** in many fields of activities. Thus, one can talk of TPM (total productive maintenance) as an example of the implication that all services and hierarchical levels of the company are devoted to achieving the best results in all production activities, by seeking to achieve the best optimum working point of facilities. Another global programme, TQM (total quality management), is aimed at involving the whole company in quality activities. Also, there are concepts of management, such as TCO (total cost of ownership), which aim to make investment decisions easier, that are actually based mostly on the basis of first investment cost. Another important topic is the automation of the processing chain to gain notable improvements in accuracy and reliability.

All these activities require great amounts of data and imply major efforts in terms of time-consuming data analysis.

Nowadays, there are many software tools to aid data handling and analysis. For example, tools are available for implementing rules and expert knowledge to processes, and for creating models and prototypes to assist in managing decisions. Nevertheless, all existing new software packages clearly need to be improved, with new tools and packages to enhance their versatility and wider applicability in order to avoid the need continually to invent new tools.



Another important weakness of current systems is the fact that it is not always easy to make the direct measurements of the required parameters. Currently, several trials are being performed in order to measure parameters through a model based on different unknowns, for example, the advanced process control program (APC) of the American Iron and Steel Institute (AISI), in which 15 companies are involved in the development of systems of on-line measurement.

New and significant progresses are thus required to acquire an enhanced control of the process with three different fields of development:

- a highly automated production chain;
- the total control of the process;
- the use of optimised simulation tools for developing and producing new steel grades.

2. Ways and means – research areas

A highly automated production chain

Among the different R&D and innovation topics covered by this subject, the following are particularly highlighted:

- The customisation (hard- and software) of industrial robots for use in the steel plants. An important objective is to **withdraw human beings from dangerous zones** (e.g. liquid steel).
- The application to the rough steel plant environment of Web-based and mobile automation solutions allowing **easy and complete access to the control and database systems within the whole plant**. Besides having a positive impact on the reliability of control systems, it would also help to speed up production and maintenance actions.
- The **development of self-learning automated production chains**, through the introduction of expert systems, neural networks continuously trained by new data mining techniques during the on-going production. The target here is to optimise continuously product quality, production cost and delivery time.
- The introduction of various standardised interfaces to allow the exchange of information between various automation systems. As an example of such an increased functionality of automation systems, one can mention the OPC standard (open process communication) applicable to levels 1 and 2.

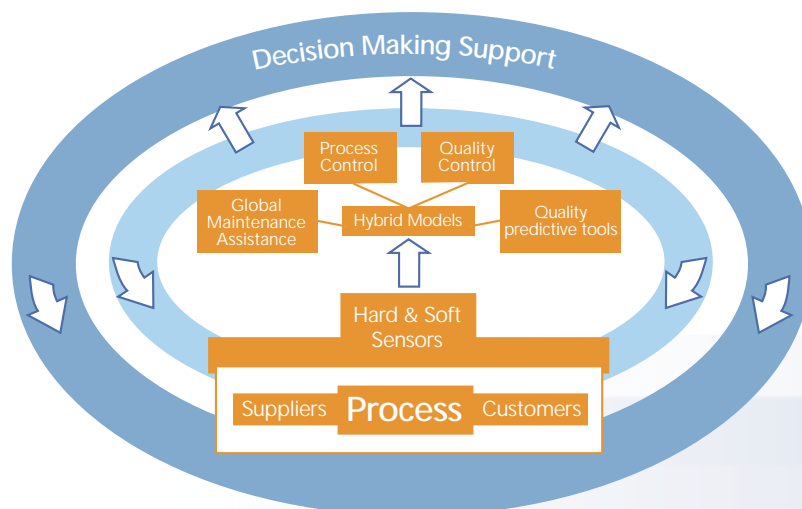


Fig. 6: The Total Control Concept starts by extracting useful information from the whole process by means of hard and soft sensors. With this heterogeneous data, both analytical and artificial intelligent models should be developed as they will provide, in a first stage of knowledge, the ability to control the process and its quality as well as to assist to the global maintenance activities. In a higher level, all this knowledge will be aggregated to build decision support systems and it will return to the process again in order to improve its performance

Reliable, fast, accurate, non-contact measurement technology has also to be developed to secure the automation systems.

The main topics of interest as illustrated on figure n°6 are the following:

- The **complete integrated modelling** of production lines by research on new and accurate mathematical models will lead to large improvements by consideration of the non-linearities of processes. Two approaches should be followed: analytical and artificial intelligence modelling. Also, it is possible to combine both approaches to obtain hybrid models. These hybrid models can interpolate the errors between the measured values and computational results of models. This new approach will allow the development and use of the currently most advanced control techniques that require plant models to be as accurate as possible. However, life cycle analysis (LCA)-type steel mill global modelling will lead to eco-design of the steel process route. Research work will be focused on minimising human effort and on direct process supervision. The modelling should be extended to all levels of automation, including scheduling and management systems. On the other hand, new models under development will enhance the application of novel project management approaches. Global solutions in terms of customer-supplier relationship management, evaluation of cost derived from **managing and aiding decision-making** processes will also be targets of this research.
- The steel industry has clear demands for improving the use of **sophisticated and advanced on-line measurement and testing methods**. Soft sensors, based on artificial intelligence (AI) will be dedicated to estimate variables that cannot be measured directly, or for which instruments are prohibitively expensive. Also, new and sophisticated hard sensors (on-line contact-free measurement, on-line determination of material properties or surface structure of coated/uncoated products) must be developed to deal with parameters for which, so far, methods are either unsuitable or non-existent. **As an example including shape, on-line assessments of the surface structure of coated/uncoated products constitute attractive developments.** Both kinds of

sensors constitute the “eyes” of the control and automation system and are crucial for the development of the new emerging and powerful global intelligent systems.

- Important for steel industry is the development of **quality predictive tools** with respect to different customer demands. The aforementioned new sensors, in combination with improved process models and expert systems, will enable immediate feedback control to allow the on-line prediction of the final quality of products from process operating conditions. This approach will enable out-of-specification products to be recognised early in the process route, and allow control systems to restore operating conditions to those that will produce final products within customer specifications.
- Implementation of integrated **quality control systems** allowing the incorporation of factory-wide systems to control the evolution and influences in terms of quality through the different stages of the processes. This implies the application of information technology to allow better linking of process operations and plant logistics to give production flexibility, guarantee product quality and meet end user/customer requirements for “just-in-time” order delivery. The full implementation of these systems is closely linked to the previously mentioned development of models and sensors.

The use of optimised simulation tools for developing and producing new steel grades (Fig. 7)

The aim is the dedication of new or advanced simulation tools based on atomistic modelling to allow a better understanding and prediction of the microstructure development and mechanical properties of new steel grades.

Today, simulation of material properties is undergoing a fundamental change. The combination of currently used statistical software systems, like ThermoCalc, with computational quantum mechanics offers new and efficient ways of modelling.

Existing design processes for alloys need numerous intermediate steps and trials that require considerable R&D capacity and finances. Furthermore, many unknown complications, covering the real problem, have to be handled during trials. This negative effect

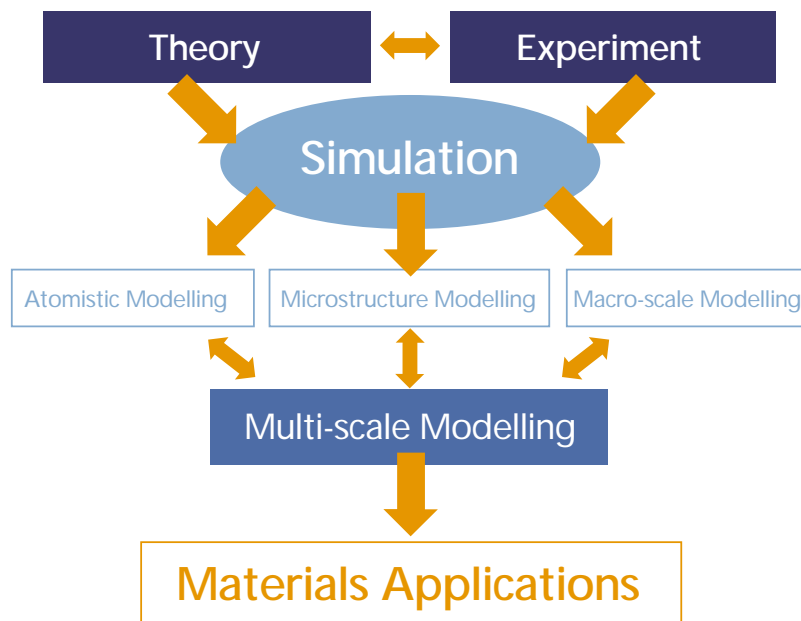


Fig. 7: Optimised simulation tools for developing and producing new steel grades

could be avoided by strengthening the dedication of computational modelling.

At the moment, promising software tools, mostly developed by universities or other research facilities, are being tested. These tools have to be enhanced and adapted to the needs of the steel industry, and is one of the most important challenges under this topic. To ensure the successful further development of such tools, the European steel industry needs to develop close partnerships with universities and to forge strong links between the leading research facilities.

Another attractive and related subject is the improvement of the existing database for alloy development together with the **further development of simulation tools for new alloys**. Indeed, the shortage of raw materials owing to the booming steel industry will notably force the steelmakers to use a greater blend of cheaper alloying elements. Aspects linked to the presence of undesired elements or elements difficult to remove during processing such as nitrogen or copper have to be better handled than today.

The main expected result should be the fast realisation of virtually designed new steel grades.

Socio-economics aspects

In the shorter term, enhanced control of product oxidation and minimisation of scale thickness, combined with mechanical de-scaling methods, would allow a drastic reduction of the demand on pickling units and of acid consumption.

Reducing scale formation in a first step and suppressing it in a final application would lead to very interesting results:

- The iron yield would be dramatically improved with a potential saving of 3 to 3.5 kg of iron per tonne of product when scale formation is avoided.
- Considering that the operating costs of a pickling unit amount to between €15 to 20/tonne of treated product at least for carbon steel, a **potential saving of about €1 billion** could be expected for the European steel production of pickled products.
- Protecting the environment by avoiding the generation of pickling liquors and their subsequent treatments (associated economic gain).

However these new developments offer a unique opportunity to **enhance markedly the quality** of the

products and services offered to the customers with a very short time-to-market while reaching high processing efficiency and productivity.

The benefits of **highly automated and totally controlled manufacturing** may be evaluated from the maintenance and quality cost aspects. Average maintenance costs can be estimated at **about €45/tonne** and the quality costs at **about €40/tonne** of total production. Just considering the current production of 184 million tonnes of steel in Europe and anticipating an improvement, owing to the implementation of techniques outlined above, of 15 and 20% respectively, a total saving of **about €2.7 billion** could be achieved.

Among other expected benefits resulting from the use of a totally controlled process and advanced simulation tools, one can mention the shortening of the development time, which represents a very important advantage. This would make the steel industry more flexible and permit faster reaction to customers' requests.

Owing to the use of computational materials science, it will also be possible to decrease the number of practical trials, which leads to lower development costs.

Contributors


- Steel industry
- Equipment manufacturers
- Research institutes
- Universities.

Time frame

R & D themes \ Implementation	Short term < 2010	Medium term 2010 - 2020	Long term > 2020
Novel integrated oxide free routes	X	X	X
Flexible and multi-function production chain	X	X	X
Intelligent manufacturing	X	X	X

Fig. 8: Safe, clean, cost-effective and low capital intensive technologies: time frame¹

1) Small, medium and long term means the term for the achievement of the technological advances in the relevant areas. Several crosses for one R&D theme mean several achievements at different time periods.



B. Rational use of energy, resources and residues management

Introduction

The concept of sustainability was first introduced by Mrs. Brundtland in her famous 1987 report, also known as *Our Common Future*, in which she alerted the world to the urgency of making progress toward economic development that could be sustained without depleting natural resources or harming the environment. During the Barcelona summit, the concept of “sustainable development” was promoted with a view to ensuring a balance between social, economic and environmental aspects in future EU legislation. Industrial sectors – and the steel industry in particular – had been practising the concept since the 1960s at least.

Indeed, driven by mass production, quality control and cost reduction, **technical progress has led to large energy savings and to the systematic use of lean and clean processes.** As a result, energy consumption and CO₂ generation in the European steel industry have **decreased by 50% and 60%**, respectively, **over the past 40 years.** Furthermore, this did not result simply from recession in the sector, as the trends in specific values show. Behind these seemingly simple figures there exists a complex set of circumstances where change and modernisation have been carried out in various ways, including the movement from integrated mills to electric arc furnace mills for the manufacture of various types of long products.

This continuous trend has resulted in very significant progress. Since the beginning of the 1990s, blast furnaces processes have approached their physical upper limits with respect to energy efficiency.

The EU integrated steel industry is based on intensive material and energy utilisation. It relies on overseas suppliers for a large part of its raw materials (e.g. iron ore and coking coal). Today, the three largest producers of iron ore worldwide account for 70% of all shipments.

Ferrous scrap is the principal raw material for electric arc steelmaking and, in order to obtain better quality scrap, initiatives are being taken to

improve its collection and recycling. The latter is not only an environmental priority, but is also intrinsically profitable owing to **energy savings and economies in materials.**

A sustainable approach towards by-products and residues is imperative. Resource saving and waste prevention are now common goals which can generate opportunities and profit while minimising environmental nuisance.

In order to **extend their raw materials base**, and following the drive towards higher-value-added products, electric arc steel producers increasingly combine scrap with sponge iron, hot “briquetted” iron (HBI) and/or cold or hot metal from the blast furnace.

A further group of raw materials, essential for the production of special steels, is that of ferroalloys. These materials are largely imported and constitute an important and increasing part of production costs. Long-term supplies must be secured by facilitating market access and increased competition between suppliers.

Electricity and natural gas supplies make up a significant part of steel production costs. Within the EU, electricity and natural gas prices exhibit marked differences, in part because of taxation but also because of supplying industries’ different pricing structures and regulations. There may still be room for improvement in that respect.

As far as environmental policies are concerned, various legal instruments are being introduced or considered, nationally and at EU level. For the steel industry, initiatives with a potentially significant impacts include: integrated pollution prevention and control permits, air quality standards and the Clean Air for Europe programme, new product and waste legislation (such as the end-of-life vehicles directive) and the thematic strategies on natural resources and waste prevention and recycling, as well as new EU legislation on chemicals (“REACH”).

Another new piece of EU legislation that is important for the EU steel industry is the **GHG emissions trading scheme** which is being introduced in order to implement commitments made by EU member states to the Kyoto Protocol. Across the whole EU economy the costs for implementing these commitments could be considerable. The risk that European steel producers could see a loss of business

to non-EU competitors that are not subject to any limitations on CO₂ emissions cannot be neglected.

To achieve its sustainability, the European steel industry will have to meet the challenging combined targets of both environmental friendliness and profitable growth.

Three major R&D themes have been identified

- The GHG challenge
- Energy effectiveness & resources savings
- Advantages of steel: the social impact of materials

The greenhouse gases challenge

1. Background

Presently over 1 billion tonnes of steel produced worldwide, of which 18-19 % is currently produced in the EU-25. The iron demand is met by hot metal produced in blast furnaces and smelting reduction units, whereas the cold metal is supplied as recycled steel and sponge iron/HBI manufactured in DRI plants. This current practice uses fossil fuels (e.g., coke, coal, oil, and natural gas) as sources of chemical reductants and thermal energy. About 95% of an integrated works' energy input comes from solid fuel, primarily coal, 3-4% from gaseous fuels, and 1-2% from liquid fuels. However, approximately three quarters of the carbon content of coal is consumed in the reduction reaction wherein iron ore is converted to iron in the blast furnace. The remaining carbon provides heat in the sinter and coking plants and, in the form of by-product gases, to the various downstream process stages. The quantities of liquid and gaseous fuels used, alongside the by-product gases in the downstream process stages, depend on the overall works' energy balance. Thus, by-product gases from the coke ovens, blast furnace and steelmaking typically contribute 40% of total energy consumption and are used either as a direct fuel substitute or for the internal generation of electricity.

The steel industry is in a special situation with regard to the GHG challenge. Over the last 50 years, there has been important and systematic progress in steelmaking, resulting in the halving of the CO₂ emissions per tonne of steel produced. This has been achieved largely through the reduction of

coke consumption in blast furnaces and the increased availability of scrap to be recycled, either in basic oxygen converters or mainly in electric arc furnaces. **The steel industry still represents an important contribution to European anthropogenic CO₂ emissions (6%), and therefore remains a sector of specific importance.**

Further major improvements in integrated steelmaking (blast furnace) cannot be expected. In the integrated steelmaking route, coke and coal are reducing agents that cannot currently be replaced under economically viable conditions. Today, about 1.8 tonnes of CO₂ are emitted per tonne of steel, which represents almost the theoretical limit for the process.

Therefore, to make meaningful progress in the reduction of CO₂ emissions a new approach and breakthrough technologies for reduction of iron ore are required. The development of such a process is essential to keep the performance of the sector in line with the environmental needs of our society.

The **steelmaking sector is capital intensive**. New processes may replace existing production facilities only at the end of their economic lifecycle. So it is necessary to **optimise the utilisation of carbon resources** in existing facilities in the meantime.

On a short term basis, an improvement of the carbon consumption of at least 5% should be achievable, by raising the operational performances of all European ironmaking plants up to the level of the current European benchmark.

2. Ways and means – research areas

Alternate carbon sources

Alternative carbon sources, such as wood char and/or waste plastics, used in the blast furnace have been demonstrated to replace fossil carbon in a positive way. Waste plastics can also be used to replace part of coal in the coke oven. Research should be dedicated to **optimise the input of carbon according to LCA principles**.

Efficient use of generated energy

Although improvement in the blast furnace process is a major target, it should not be forgotten that



there are possibilities for the efficient utilisation of internally generated energy sources (adapting the energy quality to the internal or external consumers). These internal energy streams are critical to the overall energy efficiency of an integrated steel works. The complex relationships between the different energy generating and consuming facilities need to be better understood, especially with regard to quality and purification issues, to support choices for improvement. This involves large through-process modelling of all energy streams.

Direct input of energy in the Electrical Arc Furnace

Approximately 40% of steel is produced via the electric arc furnace (EAF). The EAF uses electricity as its main energy source to produce new steel from recycled steel. However, electricity in many cases is produced in coal fired power plants with efficiencies of up to 40%. **The direct input of energy in the EAF can improve the efficiency of utilisation of carbon resources far above the 40%. Optimisation of carbon sources can also be achieved by using other raw materials than recycled steel:** pre-reduced iron as DRI, iron carbide and HBI, which are produced with lower energy consumption in newly designed production facilities. The EAF route also has the advantage to be able to produce higher quality steel grades.

In the medium term, emphasis should be placed on the possibilities for improving the process towards production of low C, N steels that may open the production of EAF to the flat carbon steel market.

Breakthrough technology: Ultra Low CO₂ Mitigation (ULCOS)

To respond to the challenge of lowering CO₂ emissions in the steel industry, breakthrough technologies are going to be developed.

The European Steel Industry has measured up to this challenge by creating a consortium of industries and of research organisations that has taken up the mission of developing such breakthrough processes, the **ULCOS (Ultra Low CO₂ Steelmaking)** consortium.

The consortium plans to develop a breakthrough

steelmaking process that has the potential of meeting the target of markedly reducing GHG emissions. The full development of the process, from basic concept to fully-fledged industrial implementation would cover the medium and long terms and consist of a number of consecutive projects.

- **The present ULCOS project**, already launched in answer to a joint call by the 6th framework and the RFCS programmes, is the first step in this series of projects. Its scope and magnitude include the selection of two main routes for steelmaking that would demonstrate the technical and economical feasibility of the chosen concepts. It will last for 5 years (2004-2009), involve 48 partners and **run with a budget of €44million**. It will test coal-based, natural-gas-based, electricity-based and biomass-based steelmaking routes, which all have the potential for meeting the reduction target for complementary reasons.
- **The outcome of the first stage of this project will be a set of one or two processes, which will have been demonstrated at a sufficiently large scale to be credible** but that will still need significant scale-up before the first industrial line can be installed. The steel industry, because of its size and the nature of its production investments, needs to go through these structured development steps to advance successfully and safely towards the goal of developing a breakthrough core-production process. **A second-step ULCOS project is thus foreseen (2009-2015)**, with the objective of **building and operating two industrial size pilot plants², based on the outcome of the first project**, for a sufficient period of time (at least 1 year) to address all the technological problems that will inevitably occur, and to develop a reliable estimate of its operating and maintenance costs. The pilot unit would, insofar as possible, be based on existing facilities, which would be transformed into a pilot unit.
- **The ULCOS process, which should emerge from this second step (beyond 2015) fully justified from a technological and economical standpoint, would then need to be implemented into**

2) It is too early to commit to a technology yet, but, as an example, it might be one full-size blast furnace equipped with CO₂ separation & re-injection, plasma torches & CO₂ sequestration and one small electrolytic production plant based on a few full-size cells.

a first industrial line. This step goes beyond traditional RTD, but is a significant entrepreneurial step that will need to be assumed boldly and will require further cooperation of the ULCOS partners and would greatly benefit from financial support from the European Union. The new instrument that the Commission is

promoting, according to Treaty article 171 (Joint Technology Initiative) would be particularly well suited to accommodate such a programme.

Fig.9, 10, 11 present a diagram of the total programme, with its 3 successive steps.

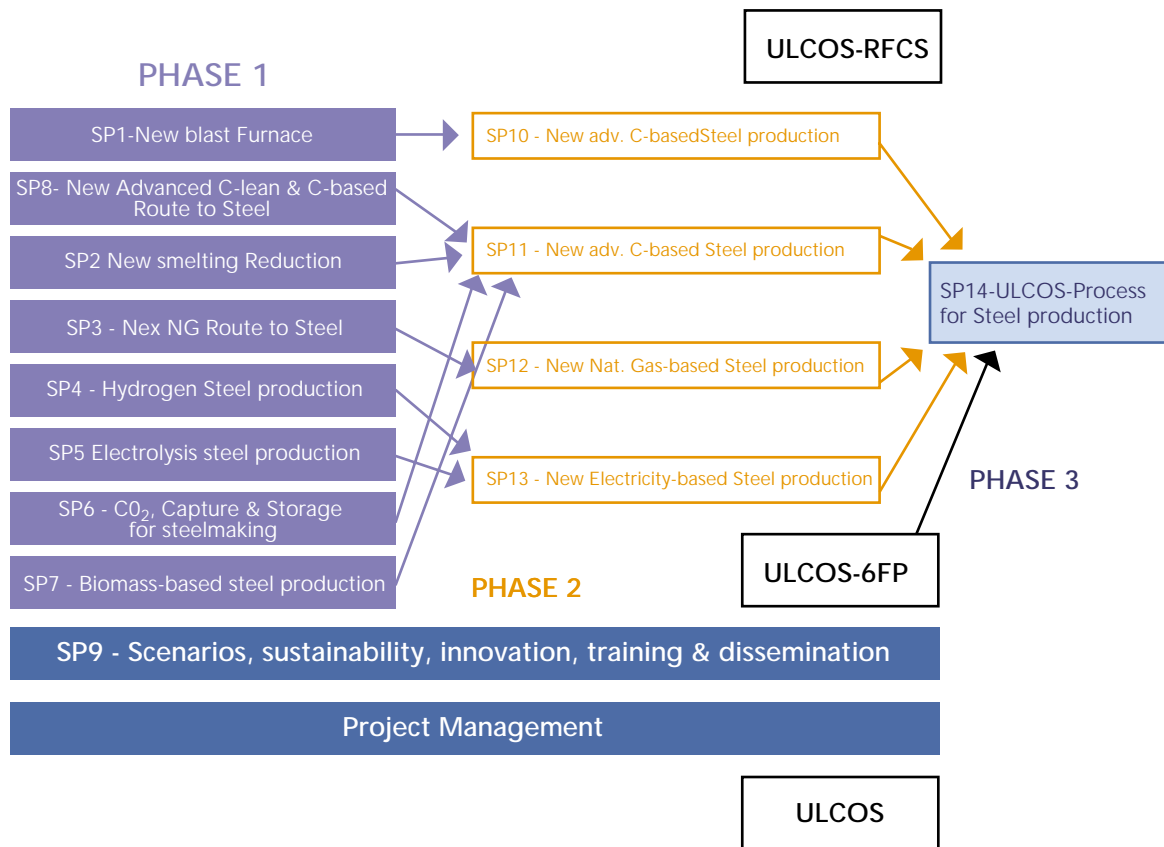


Fig. 9: Technology development - 5 years (2004-2009)



Scale-up and demonstration - 5 years



Fig. 10: Scale-up and demonstration – 5 years (2010-2015)



Fig. 11: Full-size industrial production plant (beyond 2015)

Energy effectiveness & Resources savings

1. General background

Even though the European steel industry has drastically decreased its specific CO₂ emission over recent decades (Fig. 12), breakthrough technologies are needed in the long term. Progress already made is mainly due to improved energy efficiency in the steelmaking process. Indeed, the development of continuous casting, increased recycling of scrap, development of RTD activities on the optimisation of the processes, and the development of computer-controlled systems, have all contributed to **reduced energy consumption in some energy-intensive stages.**

the continuous casting level: indeed in several cases the actual casting speed, especially for high strength steels (HSS), is well below the nominal casting speed, as the reduction of casting speed allows quality requirements to be met. **Casting all grades at the nominal casting speed, while maintaining quality, is an ambitious short-to-medium term target** contributing to overall reduction of energy consumption and conservation of resources.

However, the steelmaking process involves a number of heating and cooling operations that generate low-grade heat. **Optimal energy recovery from these processes would require the development of new techniques adapted to low-temperature and continuous operation.** Such techniques, when developed, would be

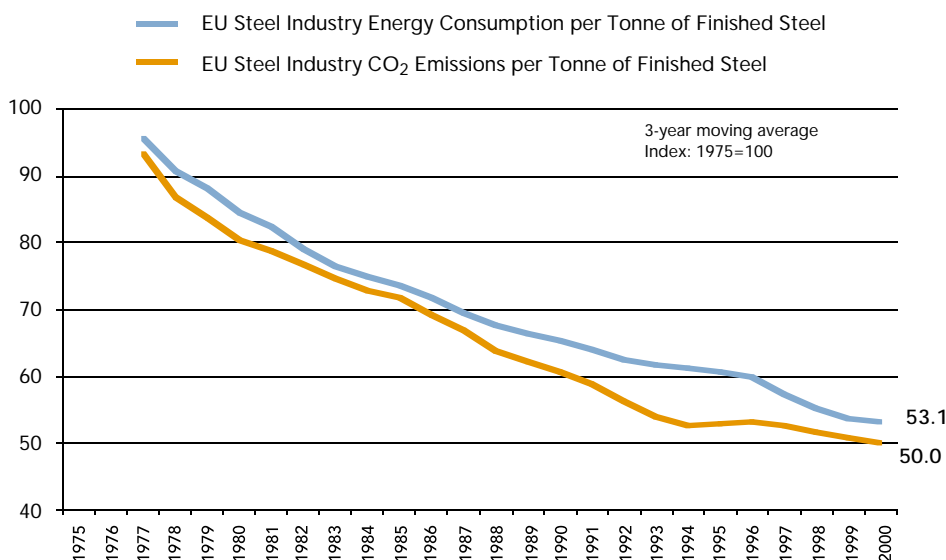


Fig. 12: Specific energy consumption and CO₂ emissions during the last 30 years

The current status of steelmaking processes in Europe is that they are rather close to their optimum, taking into account techno-economic conditions.

The continuous **improvement of productivity** is an additional way contributing to the **energy effectiveness and resources savings.** An important and significant improvement could be reached at

useful for other processes as well as steelmaking (e.g. cooling of sintered products, combustion fumes, steel foundry products, continuous castings products, etc.).



2. Ways and means – research areas

Integrating new energy and steel productions

Background

This longer-term programme addresses a context that will be prevalent at the successful outcome of the ULCOS program.

To meet its energy needs, beyond the reduction of iron ore, the future ULCOS steel mill will need to import outside energy and will have to select it from carbon-lean energy in order to keep its GHG potential low. This is a proper answer to the global warming challenge, but this also narrows down the role of the steel industry to its core business of making steel.

The present project aims at redeploying the role of the future ULCOS-based steel industry beyond its steelmaking business and **to integrate it more effectively into the economic, industrial and social fabric of modern society**, by recreating the kind of synergies with energy generation around which the present mainstream integrated steel mill has been built. This present synergic relationship is shown in the figure 13.

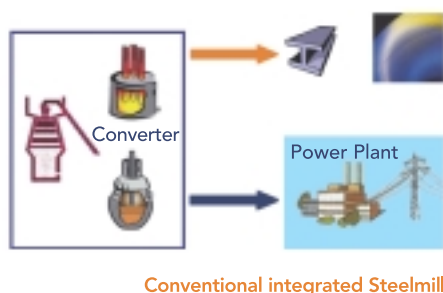


Fig. 13: Conventional mainstream integrated mill with its positive energy generation for electricity production in a dedicated power plant

Ways and means- research areas

To meet this ambition, different solutions are available, all based on using carbon-free energy in the steel mill, or with carbon but deeply inter-meshed with CO₂ capture and sequestration.

One solution consists in going through the mediation of energy carriers, such as electricity or hydrogen. This means that rather than using conventional energy

sources, with their carbon and CO₂ burden, new carbon-lean energy is preferred and imported into the mill as **clean energy**. This concept is shown in Fig. 14. It is the solution, which is implicit in the present stage of the ULCOS projects.

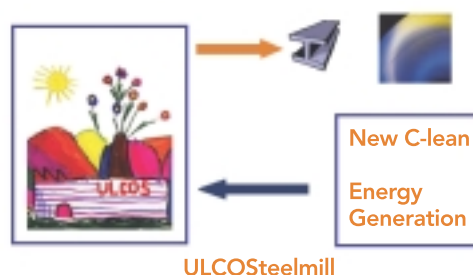


Fig. 14 ULCOS Steel Mill - Its energy needs are provided by electricity generated outside the Mill by carbon-lean routes

A more innovative approach consists in looking for a different kind of integration with carbon-free energy production. Indeed, energy generation is marred by low-yield processes that produce electricity and heat according to the Carnot principle: a fossil-fuel-based power plant or a nuclear power plant all have an electrical energy yield of typically 30%, the rest of the energy being transformed into heat.

This heat is usually produced at low-temperature, which restricts its recovery and use to steam generators and to city heating networks. More intelligent systems, that eliminate nitrogen and use pure oxygen rather than air have also been proposed, which, beyond providing a significant increase in yield, also produce rather pure CO₂, which is easier to capture and sequester [e.g., integrated gas and coal concept (IGCC)].

Such an approach, however, optimises the power plant structure independently of the process of its large customers.

A more ambitious target consists in developing higher temperature electric generation processes, which increase the ex-energy output and therefore **make higher total yield, both electrical and thermal, easier to achieve.**



Fig. 15: ULCOS Steel Mill integrated with a carbon-lean electricity generation providing high temperature for the steelmaking process

Moreover, such processes could be integrated with processes from their industrial customers that would make use of high-temperature heat directly in their own process. The optimisation would be focused on a wider system and would necessarily lead to a better solution in terms of energy efficiency, at the expense of the complexity of mixing two processes synergistically into a single one (cf. Fig. 15).

An evaluation, by process integration techniques, of material and energy balances including steel mills, pulp and paper mills, cement kilns, chemical industry, transportation sector and community sector is also envisaged.

The New Energy programme presented here would target such an ambition. It would more specifically explore technologies where energy generation from carbon-lean sources would be integrated within a single process in order to design a **higher yield process system**, whereby electricity, steel and possibly also hydrogen could be generated at the same time. This would thus take advantage of the synergies offered by this process integration. **The power plant yield would leap from 30% to at least 60%**, the extra energy being used in industrial processes rather than dissipated, which is still the most common case, or used in low-temperature applications (the so-called cogeneration technologies).

The concept needs to be worked out in greater detail, but the following solution paths are already available:

- The nuclear power industry is developing 4th generation plants that would operate at higher temperature and be based on gas-cooling technologies. Temperatures of the order of 900-1000°C would be available, under which ore reduction is possible by using thermodynamic paths, which were explored in great depth in the 1950s and 1960s, before the PWR (pressurised water reactor) technology became prevalent.
- The solar scientific community has been developing concepts for solar metallurgy, which have remained outside of mainstream technology thinking, but which provide a rich basis of proposals that could be usefully revived in such a context. These explore the possibility of reaching very high temperatures, where reduction by thermal cracking becomes possible, as well as more conventional paths making use of reducing agents. Metals can also be used as energy carriers and energy storage media, in the solar community's conceptual library, which adds a further dimension to the total picture.
- Based on the IGCC concept, it is possible to imagine solutions for generating hydrogen that would be partly used for electricity generation and partly for ore reduction. They would provide easy CO₂ capture and sequestration and would therefore open the use of fossil fuel by turning them into "carbon-lean" sources.
- High temperature nuclear reactors, open up interesting paths for direct generation of hydrogen, which can further be used for transportation, ore reduction or as an energy carrier for replacing electricity.
- Given the long timescale of the technological platform (2004-2030), it would also be interesting to extend the analysis to longer-term proposals for energy generation, such as fission energy, solar towers, geothermal energy and space-based solar power plants.
- Lastly, the use of bacteria, with the complexity of the bioreactors that would be needed to grow them, should also be explored as a solution for ore reduction by bioleaching of ore heaps, for example.

New technologies for the cold plant of the post-ULCOS steel mill

The cold mill in this new steelmaking context, which we call the post-ULCOS steel mill, will call for radical



technological innovations in order to accommodate the new energy context.

The simplest scenario is that the cold mill will perform the same functions by then as it does today in terms of means for achieving target product properties. It will therefore continue to include cold forming, annealing, coating, levelling and final tempering.

To minimise energy consumption, work without any excess gas in the integrated mill and offer the necessary flexibility, the new process will need to be continuous, compact and to encompass rapid heating, most probably based on electrical technologies, and rapid cooling on the basis of the minimum use of water.

The sustainable use of natural resources

Background

The steel industry has been one of the leaders in recycling of materials. Steel can be easily recovered and reprocessed for reuse. In fact, for 38% of the new steel products this is the base raw material.

There are many more materials, which are recycled within the confines of the steel plant: the non-steel by-products such as oxide dusts, sludges, scales, slag, and spent refractories. They amount to 150-450 kg/tonne of produced steel depending on the site. Many of these by-products have been reused or reprocessed inside the steel plant (e.g. via the sinter plant or steel plant) or found an application outside the steel industry (cement and construction industry, road construction, fertiliser, artificial rock). On the other hand many of the remaining valuable by-products cannot easily be reused and are classified as "residues". These end up in landfills at significantly increasing costs. In reality these materials offer significant potential for cost savings or profit.

Recirculation and reuse of water, gases and residues in, and between, the different parts of the production chain are key factors of progress. Achievements already made in water conservation and reuse should be extended to residues having an iron value. The steel industry must also embrace the philosophy of the future recycling-oriented society and contribute to the recycling of external industrial and urban residues in its processes.

Ways and means – research areas

Transforming residues into valuable raw materials

In this programme the whole processing and pre-processing of by-products should be reviewed and put in the context of (pre-) **processing the whole stream of by-products**. At the same time it can be advantageous and profitable to take into consideration the processing of residue streams of producers from outside the steel sector to make the whole business more profitable. To demonstrate the principles and optimise the processes for profit there should first be a review of all existing technologies, the limitations to processing and the typical costs of processing.

In the programme there should be in parallel an awareness programme to make people and workers sensitive to a new sustainable approach towards by-products: resource conservation and waste prevention are common goals and can generate opportunities and profit by minimising environmental nuisance.

Developing processes that allow a broader scope feed of raw material (ore, coke, etc).

The booming Chinese steel industry exhausts the raw material markets. High performing steel plants in western Europe are faced with shortages in availability of raw materials and in particular high quality raw materials, as they are necessary for their high productivity and cost competitiveness. The price for metallurgical coke with low ash contents and for high quality ore and scrap has exploded owing to price/demand elasticity.

In the future, steel companies will therefore need a higher degree of flexibility in processing of different materials. Utilisation of processed low quality raw materials could play an important role in optimisation of the cost mix with existing plants. Indeed, the quality of raw materials should be tuned, according to the level of required productivity of the upstream units; in periods of lower production rates within the cycle lower quality raw materials could be processed, as long as the conditions have been well secured. The savings potential for western European plants can be estimated at around 10% of the raw material cost.

The future work has to elaborate the following actions:

- Processing low quality materials, in particular scrap, to improve the quality (in high performance aggregates)
- Improved process control on changing boundary conditions
- Definition of the most favourable process window in terms of performance, productivity and cost

Societal impact of materials

1. Background

Comprehensive policies with respect to materials must take account of all relevant aspects of the social impact of materials, such as the environmental burden from the production, use and end-of-life of materials, but also the management of natural resources, the effects on health and safety of the population, on biodiversity, on employment and economic growth.

The objective of the proposed integrated project is to develop an efficient overall model that combines dynamic eco-design tools with global economic models (natural resources management, materials flow analysis and macro-economic modelling) to assess precisely all the advantages and disadvantages of competing materials for specific applications and thus help in "policy design", both at the level of product design of material-intensive goods and at the level of societal choices.

2. Ways and means - research areas

Today, economic analysis related to the use of materials is being carried out more or less independently at macro- and micro-economic levels:

- At the **macro-economic level**, where mainly pure economists work, the objective is to describe the economic system in a global framework, with a focus on energy or raw material economy. Materials flow analysis (MFA) also provides the information necessary to deliver the quantitative data that the models need.
- At the **micro-economic level**, the life cycle community works on the relationship between materials,

the goods they are incorporated in and the impact that their total life cycle incurs on the economy, society and the environment. Health, both in the public domain and in the workplace, and safety issues are also tackled in these approaches.

It is necessary to assist these **complementary approaches** to converge as rapidly as possible, because today, with only a very loose coordination and a lack of extensive exchanges between two very different and equally complex fields, the work produced on the macroscopic level on the basis of data collected at the micro-economical level is of dubious value in terms of what it can produce, especially to assist with policy making.

At the **macro-economic level**, it will be necessary to refine the methodology both on the global economical tools, several variants of which exist today (e.g. Markal and Poles) based on complementary approaches, and on MFA tools and the extensive data collection that they will induce to describe, in enough detail, the **material flows in the European economy with a worldwide view**. This not only describes raw materials and tackles the issue of their availability but also the recycling loop and the end-of-line, material-by-material with proper consideration of the intermediate goods.

Another important improvement in existing tools is to **redefine methodology for LCIA (life cycle impact analysis)** that broadens the scope of analysis to a complete cradle-to-grave approach, **including all end-of-life aspects, multi-recycling possibilities and the end-of-life of the non-recycled fraction of the material flow**. The integration of health parameters (risk assessment) and the complex matter of **impact assessment** using midpoint and endpoint indicators has also **to be investigated further**, in order to develop a range of complementary tools, each with its own target and scope, rather than competing indicators.

In addition, some necessary developments focused on the steel industry will be to:

- carry-out an **intensive wide-ranging collection and verification of data**, which involves the entire production chain and the recycling industry. The creation of data repositories, open and available to all users as a kind of public service, is also an important objective in this work.



- create **dynamic models** (Fig. 16) that can be parameterised / modified to take into account technological improvements and new production routes (when information from new R&D programmes is available it can be fed into the model and allow for predictive results in terms of social impacts);
- develop **specific models for recycling efficiency**;
- integrate **eco-design scenarios and sensitivity analyses**.

It is also strongly believed that an **overall modelling** tool would bring a very valuable contribution to the two main long-term objectives of the steel sector:

- it would allow strengthening of the competitive position of steel products towards competing materials, because current materials assessment tools / dematerialisation studies do not effectively take into account the main advantages of steel applications;

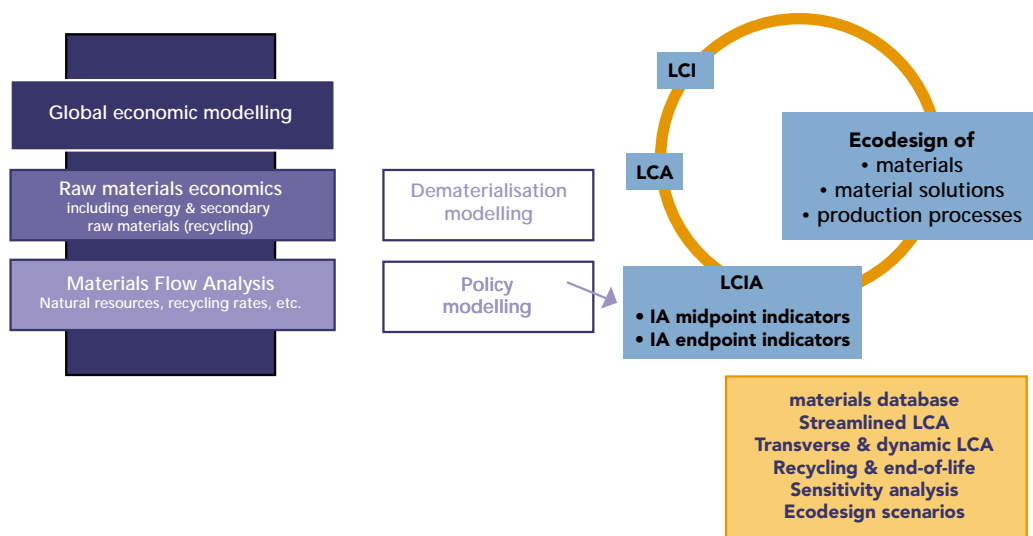


Fig. 16: Overall model that combines dynamic eco-design tools with global economic models

Socio-economic aspects

This programme will contribute to address the **global climate change challenge**. Transitory benefits are already expected in the medium term.

The ULCOS project should lead to a huge contribution to reductions in **GHG emissions**: it has been set up to obtain a **50% CO₂ reduction in the long term**. These carbon resources should be managed in an LCA way and deliver a completely new process.

Optimising energy effectiveness and increasing natural resources (fuels) savings will also bring a significant contribution to the global warming issue.

- it would improve the sustainability of steel production processes and steel solutions.

In addition, the above mentioned redefinition of the methodology for LCIA will contribute to an improvement of the social acceptance of the steelmaking industry and of the steel products as well as in the position of the stakeholders towards such industry. Nowadays, there are several LCA and LCI methodologies, but not all of them are suitable to assess the real impacts of steel primary and secondary products and by-products on the environment.

Contributors

- Steel research centres
- Suppliers of gas and energy
- Suppliers of iron ores and coals
- Equipment suppliers
- Steel industry
- IISI
- Non ferrous metals producers,
- Other energy intensive industries (cement, pulp and paper, chemicals, glass, etc.)
- Transportation and Community sectors
- Electricity producers
- Nuclear plant designers
- Public authorities
- Recycling industry
- Downstream users of by-products (cement and construction sectors, road construction sector, non ferrous metals producers)
- Modelling laboratories for Eco-design and LCIA studies
- Modelling laboratories for global economic modelling (i.e. JRC/IPTS Seville)
- Specialised universities for dematerialization, for policy modelling
- Accreditation bodies

Time frame

R & D themes \ Implementation	Short term < 2010	Medium term 2010 - 2020	Long term > 2020
The greenhouse gases challenge (ULCOS)		X	X
Energy effectiveness & resources savings	X	X	X
Advantages of steel: the societal impact of materials	X	X	X

Fig. 17: Rational use of energy resources and residues management: Time frame³

3) Small, medium and long term means the term for the achievement of the technological advances in the relevant areas. Several crosses for one R&D theme mean several achievements at different time periods..

C. Appealing steel solutions for end-users

Introduction

Partnerships developed by the steel industry cover a vast range of industrial sectors, such as raw materials, energy and equipment suppliers, transport sectors, manufacturers, customers and recyclers, standardisation bodies as well as national and international authorities and financial institutes.

Almost all European manufacturing sectors are largely based on the utilisation of steel in various forms. In addition to the automotive and construction sectors, important application areas including marine technology, packaging and engineering can all benefit from the development of new steel grades and manufacturing technologies. Shipbuilding, offshore construction as well as oil and gas transport via pipelines in Arctic or deep sea areas need collaboration from suitable partners to develop and process the necessary steel grades. The development of steel plate for use in long distance, large diameter, sour-gas-resistant pipelines is being performed in partnership with pipe manufacturers, the oil and gas industry, and testing authorities. The work in this area is aimed at developing the production of high-strength steels with high toughness and good weldability suitable for use in low-temperature and high-pressure conditions.

Equipment manufacturers work in close co-operation with special steel producers. Stainless steel is very often the best value option over the total life of a project or product. Corrosion resistance, cryogenic properties, easy cleaning ability and aesthetic appearance, strength-to-weight advantage, and fire and heat resistance are unique properties afforded by more than 60 different grades of stainless steel.

The European steel sector is constantly addressing the challenge of meeting customers' demands for a broad variety of ever more sophisticated high-performance materials. To meet these needs, a direct partnership between steel producers and their immediate customers is a strong requirement. Such collaborations are major features of new product development in the steel industry and an essential element in the promotion of steel use. In the framework of this Strategic Research Agenda, the automotive and the construction sectors are regarded as the first priorities.

Optimal processing of the steel products of the future is a challenge that has to be addressed by improving existing production technologies or by developing new processes or technologies.

This large programme encompasses three R&D sub-programmes.

- Cost-effective processing of complex steels products for the future (Fig. 18)
- Automotive sector
- Construction and infrastructure sector

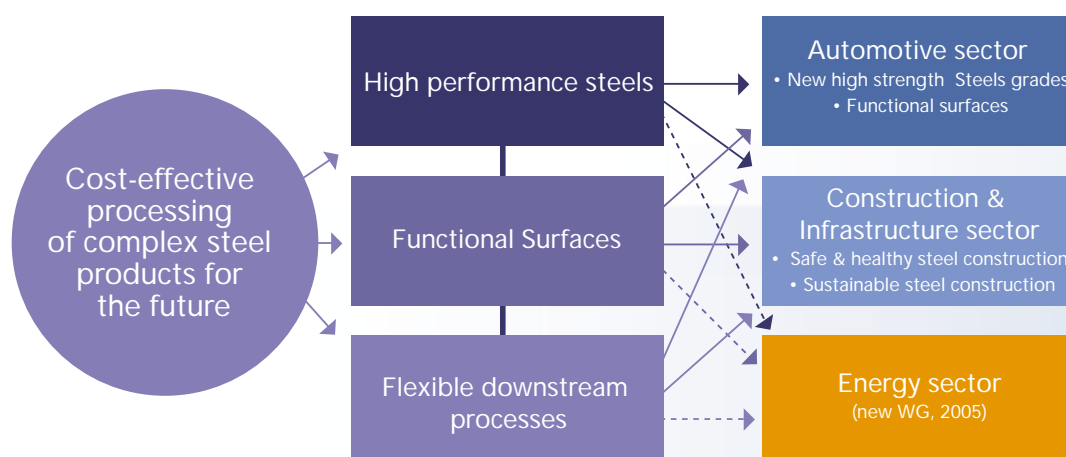


Fig. 18: Appealing steel solutions for end users: cost-effective processing of complex steel products for the future.

C1. Cost-effective processing of special steels for the future

Background

Considering the demand of the market for a broader variety of ever more sophisticated high-performance materials, it is imperative that the steel industry develops appropriate manufacturing technologies fulfilling these requirements.

This challenge has to be addressed through dramatic improvements in existing technologies and by introducing novel processes. It implies the development of new transversal skills in different fields of interest for the market sectors (automotive industry, construction and structural applications, energy transport ...)

Basically, different axes of developments have to be considered:

- Breakthrough development of super HSS
- Processing for critical applications
- Manufacturing lightweight multi-materials
- Development of flexible downstream processes

Ways and means - Research areas

1. Breakthrough production of new families of high strength steels

The production of high strength steels concerns hot rolled products as well as cold rolled and coated sheets. Currently available solutions based on different metallurgical concepts (HSLA, dual phase or multiphase microstructures, TRIP) afford strengths in the range 400 to 1200 MPa. Higher strength levels are sought in the short-to-medium term and have to be combined with other properties (ductility, formability, toughness). Modified metallurgical approaches must be designed to produce steel grades based on innovative chemical compositions whilst drastically reducing the use of costly alloying elements.

As far as HSS grades are concerned, particular limitations may be highlighted in production lines (hot rolling mill, annealing or galvanising lines) in terms of achievable cooling rates or thermal cycles

that affect performances and production costs.

To reduce these limitations, different actions can be engaged:

- An **Adaptation of the chemical composition** without the use of complex (and costly) alloying solutions
- **Implementation of additional treatment units** (fast cooler , by-pass device)
- **Modification of the processing procedures** to increase line productivity
- Application to existing plants of **additional systems** allowing dedicated thermo-mechanical treatments be performed in order to achieve better control and higher cooling rates, to overcome the productivity and stability problems and to reduce the consumption of costly alloying elements.

2. Processing for critical applications (fire, earthquake, durability and corrosion)

- The medium term target is to produce new steel-based solutions offering a higher resistance to a high temperature environment, to complex mechanical stress or to corrosion. Composite products are one of the possible options in this field and **manufacturing processes will be adapted to the fabrication of related composite steel grades**. As an example, the promotion of the fine and dispersed precipitation of endogenous or exogenous particles is an initial possibility. Another option relies on products characterised by differences in properties between the surface and internal parts of the product.
- The **incorporation of intelligent devices** in the steel structures allowing early detection of the occurrence of a disaster will even increase the efficiency of the steel solutions offered.

3. Manufacturing of lightweight multi-materials

In the long term, the **production of hybrid materials combining steel and other metallic or non-metallic components** is aimed at conferring interesting properties in terms of lightness, resistance, toughness, etc.

The production of **low density steel** represents another attractive solution.

The development of near-net-shape components is one of the possible solutions in this field. As an



example, high strength seamless tubes are of interest for steel space frames and can be manufactured by thermo-mechanical rolling. In the same area, new forming (impact forming, electromagnetic or electrohydraulic forming and high temperature forming) and joining techniques (welding or bonding) have to be investigated.

The need to deliver in many cases small quantities of HSS products is another important aspect that needs to be optimised from technical and economical viewpoints.

4. Development of flexible downstream processes

Promoting new functional materials and coatings is a major long term topic which requires the development of new downstream processes to respond to the required functionalities of both traditional markets and diversified "niches" (c.f., . Fig. 19):

- Anti-finger print
- Bacterial protection
- Hardness
- Self-cleaning
- Aesthetic and safety adaptation to weather conditions
- Transparency
- Prime appearance
- Intelligent incorporated functions (through the

incorporation of captors and sophisticated devices)
The following technologies seem to be promising to obtain the desired functionalities:

- Physical vapour deposition (PVD)
- Chemical vapour deposition (CVD), e.g. plasma polymerisation or Combustion CVD (CCVD)
- Sol-gel processes

The fabrication of surface-modified steel substrates has to be successful under conditions required for mass production. This limits e.g. the use of high vacuum devices. Technological studies should therefore deal with the preparation of plasma polymers under atmospheric conditions and the formation of inorganic/organic composite plasma polymer films. CVD technology, such as CCVD, may offer an interesting alternative to plasma processes when the functional layer is based on oxides. The growth of these CCVD layers is yet not fully understood and its potential could be further developed. Surface alloying can be based on PVD process technology and thermal treatment. In this case the process technology has to be adapted for highspeed application. Moreover, new materials might be based on already established atmospheric process technologies.

Existing experimental lines will have to be modified to allow the installation of new CVD/ PVD modules. This is necessary in order to produce surface-modified metals under industrial conditions and to allow industrial tests with materials which cannot be performed on samples prepared in the laboratory.

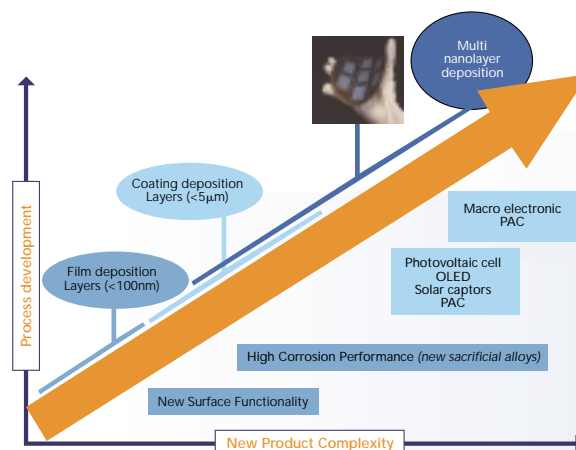


Fig. 19: Examples of advanced surface coatings products and applications obtained by PVD/CVD technologies

Socio-economic aspects

The development of special steel solutions in close partnership with stakeholders will allow more efficient functionalities to be offered to end users with regard to :

- Health and Safety
- Prevention of disasters
- Comfort
- Energy saving
- Pollution prevention
- Aesthetics
- Affordability, etc.

Contributors

- Steel producers
- Equipment manufacturers
- Steel research centres
- Research institutes
- Universities
- SMEs
- Automotive sector
- Construction sector
- Energy sector

Time Frame

R & D themes \ Implementation	Short term < 2010	Medium term 2010 - 2020	Long term > 2020
Break through development of new families of HSS	X	X	X
Processing for critical applications		X	X
Manufacturing light weight multimaterials		X	X
Development of downstream processes		X	X

Fig. 20: Appealing steel solutions for end users: achieving the objectives through innovation & R&D: time frame⁴

⁴) Small, medium and long term means the term for the achievement of the technological advances in the relevant areas. Several crosses for one R&D theme mean several achievements at different time periods.



C2. Sub-societal programme: Automotive industry

Background

Mobility is a basic requirement for people in modern industrial and knowledge-based societies. In the EU, freedom of movement for both people and goods is also a prerequisite of European integration. Value creation and economic prosperity have only been made possible by the spatial mobility of people and goods.

Energy consumption in the traffic and transport sector is dominated by road (73%) and air (12%) transport. Worldwide, the transport sector is responsible for about 20% of GHG emissions. The reduction in specific fuel consumption of cars has been over-compensated by the trends to bigger cars and high-power engines as well as the increasing number of cars and lower passenger occupancy per car. In addition to new fuel technologies, new transport concepts and construction methods are required in order to be able to reduce GHG emissions despite increasing passenger and goods traffic.

Every year some tens of thousands of people are killed in Europe in traffic accidents and more than 1.7 million people are injured. Road deaths are still the prime cause of mortality among young people. New strategies for maintaining mobility and for mitigating the consequences of accidents will therefore be necessary in the future. In this context, safety of passengers and drivers is becoming an increasingly important priority.

Different challenges have to be addressed:

Specific challenges of the Automotive Sector

The automotive industry is dedicated to responding to the mobility needs of individuals and those of society as a whole. The targets to be derived from these challenges are:

- Environmental sustainability owing to energy consumption, CO₂ emissions, resource efficiency, dismantling and recycling behaviour, ...
- Safety

- Reliability
- Cost effectiveness
- Comfort
- Production flexibility

Those societal challenges will be addressed collectively by working in close co-operation with all stakeholders.

Specific challenges of the Steel Sector

New steel materials can substantially contribute to many demands like low energy consumption and high levels safety and comfort (Fig. 21). They should also be affordable. **However to meet these demands it is not enough to optimise the materials, but the whole development of the process chain including new materials with integrated functions useable by the customer needs to be considered. Thus the measurement of material characteristics** necessary for numerical simulation of complex components or the choice of joining techniques must be included. Within the entire development process of car design, new steel grades offer a unique chance for cost-efficient lightweight construction together with the highest level of passive safety.

Steel must continue to prove and even increase its potential for safety and light construction of components under a variety of load mechanisms, e.g. bending and torsion stresses. Evaluation of the light construction potential by means of the ratios of "modulus of elasticity- to- density" and "tensile strength- to- density" shows that steel has an equally great potential for light construction as other metal alloys.

Energy absorption capability is a principal characteristic for indicating the crash behaviour of materials in vehicles (safety). Steel materials must be developed to a far higher specific energy absorption capability, using its full potential.

With regard to durability, as a result of the great number of suitable steel grades available, steels can already be used in a wide variety of weathering conditions: media ranging from acidic to alkaline, as well as at high and low temperatures. Highly alloyed steels are used even under extreme conditions. An appropriate surface treatment promotes enhanced durability in carbon and low-alloy steels. New coating

processes and materials will in future lead to further advances regarding surface properties and functionality.

The further processing of steel to components is dependent on forming behaviour and joining properties (welding, gluing, mechanical joining).

In an ecological comparison of products, taking life cycle and recycling ability of steel into account, car bodies made with high-tensile steels and tailored blanks, with more than 20% saving in weight, can be far less detrimental to the environment than today's conventional bodies regarding the resource efficiency indicator "total material requirement" (TMR), and the global warming potential (GWP).

Common challenges to Steel and Automotive Sectors

The steel industry and the automotive sector in the EU have to maintain their leadership in the world market. Simultaneous engineering and concurrent engineering are tools to meet the challenges of the world market for the targeted manufacture of

vehicles. The steel industry, with its competence in production processes and in tailoring of material properties, and the automotive sector, with its vision for the future development of vehicles, are well prepared for an EU joint action to achieve a quantitative leap in the construction of the car of the future. Such a development would not be attainable through the partnership of individual steel and automotive companies.

The automotive industry thus stimulates light construction innovations. It is essential for the steel industry to exploit its expertise through material development and component design for use in large production lines and, in co-operation with the automotive sector, to achieve further improvements or totally new solutions for vehicle concepts.

The targeted development of a production and manufacturing chain using new high performance steels for lightweight constructions including new forming and joining techniques as well as new coating processes will be a very ambitious R&D aim.

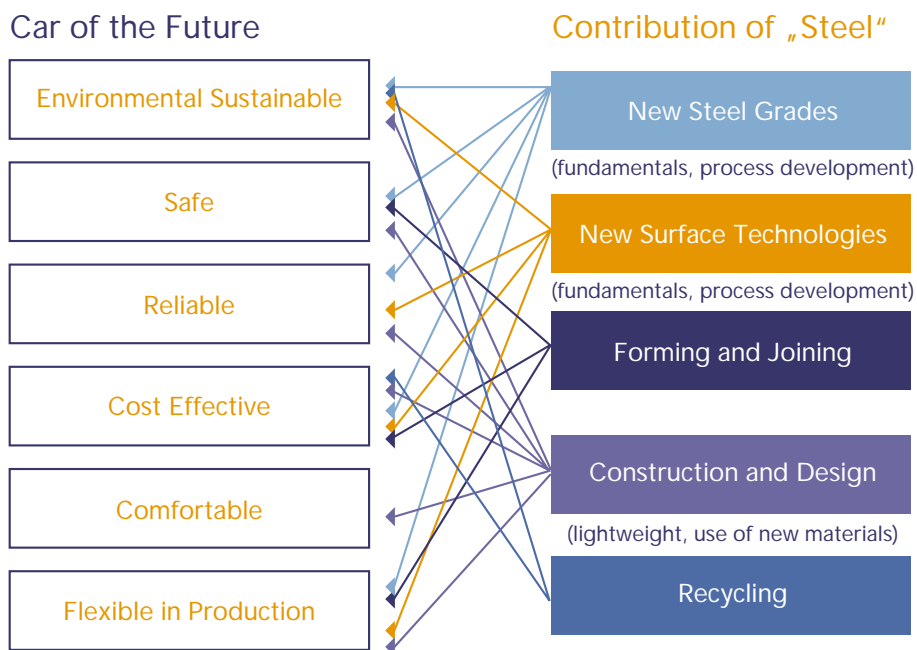


Fig. 21: Challenges of the automotive and steel sectors



Ways and means – research areas

At present, two main R&D themes and research areas have been derived from these challenges and are proposed up to the medium term:

- Complex components from new steel grades using innovative manufacturing methods
- Development of new functional surfaces

A third R&D theme will be included in the second version of the strategic research agenda to cover the needs for the development of the cars of the future.

1. Complex components from New Steel Grades using innovative manufacturing methods

Background

New design concepts for the construction of advanced lightweight ground transportation systems, such as automotive vehicles, are basically driven by economical and ecological requirements. These requirements always evolve quickly

becoming harder, thus influencing the car product and process conception and pushing innovative solutions, such as new materials. The steel industry responds to this challenge by the development of new steels with improved properties and the relevant technologies and new design concepts for the body in white.

New steel types show excellent combination of strength, ductility and crash behaviour by a tailored combination of metallurgical characteristics (i.e., fine grain size, soft and hard phases) see figure 22. A further improvement of automotive relevant properties would be reached by new “superductile” steels. Their extreme high energy absorption at high strain rates leads to significantly improved passive safety. Another possibility for advanced materials for the future is the development of steels containing high contents of light metals and austenitic steels.

Owing to the extreme formability of these “superductile” steels, high strength car components with completely new design will

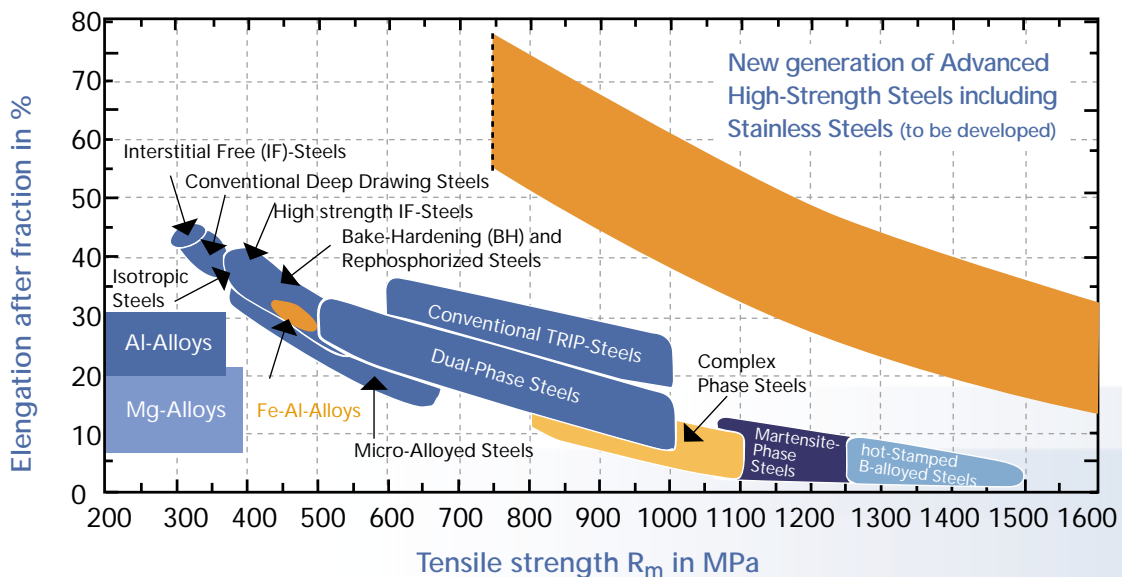


Fig. 22: New Generation of High Strength Steels for Light-Weight Construction

become possible. The new steel grades will offer a unique chance for cost-efficient construction with a high degree of passive safety **but the suitability of the materials has to be demonstrated by pilot production and testing** (e.g. crash tests) of parts.

Beneath advanced steel types new design concepts for the body in white can lead to enhanced weight and/or performance. Space-frame or mixed shell/space-frame allows significant improvements compared to conventional shell design. Mixed shell/space-frame concepts scale down the weight of the body in white by 25% compared to a successful large-scale series production car, while keeping performance levels in place and only slightly increasing production costs. An important aspect for the use of new design concepts is an extensive analysis of the production feasibility.

Important aspects for the use of new steels are environmental issues and recycling. The environmental impact of new steel grades and manufacturing technologies will be determined. Compared to alternative materials, steel offers the best opportunities for recycling. Important future aspects are the increasing of the recycling of scrap metal, an optimising of the use of alloys in the steel eco-cycle and an improved scrap quality by new sorting and cleaning technologies. Life-cycle and cost analysis will be performed with appropriate tools and models (societal impact of materials) but the easy **dismantling conception** will be undertaken in close collaboration between both the steel industry and the automotive sector.

Ways & means – Research areas

Research activities should cover the different parts of the car.

Car body: The construction techniques employed in modern automobiles are basically divided into shell design, space-frame design and mixed shell/space-frame design. New steel grades and more intelligent use of the materials, together with new types of production technologies, are imperative if the car of the future is to combine mobility with sustainability.

Suspensions: New steels with improved fatigue properties for smaller component sizes (including

spring steels), and new forming and processing techniques are at the forefront of future developments.

Drive line and gears: New steels for connecting rods, gear teeth, roller bearings, and drive shafts need to be developed. The applicability of new forming, preparation and processing techniques (including near-net-shape forming and thixo-forming) must be tested.

Engine: New steels for injection systems (raised temperatures and pressures) and for smaller component sizes can be expected to provide improved performance and savings in fuel consumption. New steels require the development of new working methods (particularly drilling).

Dismantling behaviour and recycling: The environmental impact of new steel grades and new joining techniques has to be taken into account. With regard to resource efficiency, increasing scrap recycling and optimising the use of materials in the steel eco-cycle will be assisted by improving the scrap quality by new sorting and cleaning technologies.

The automotive industry is an innovator in the field of most cutting edge technologies. At the same time production is carried out on a large scale. Therefore, the launch of new steel grades in the automotive sector offers the potential of rapid success and spread of the new product. The eminent advantage of the material is best shown by aiming at its use in complex parts (e.g. parts with high deformation degrees) and production with innovative manufacturing methods (joining by laser welding, hydro-forming, roll-forming, etc.).

2. Development of new functional surfaces

Background

The demand for new surface layers and new coating technologies for structural materials with improved functional properties is driven by new technological, economical and ecological requirements of the automotive industry and promoted by scientific progress in the understanding and a tremendous progress of new advanced surface technologies.

To give some examples based on the application of coil-coated steel for the automotive industry:



- The car manufacturing industry has an increasing demand for pre-fabricated modules such as roofs or doors. Currently, such parts cannot be fabricated with existing coil-coating materials owing to conflicting demands such as high flexibility of surface coatings for forming and increased hardness for high scratch resistance. Furthermore, joining technology and edge corrosion of pre-primed and/or pre-finished steel have to be regarded as being yet unsolved and challenging problems.
- Some surface treatments with rather singular properties – such as release and repair systems – are based on hazardous chemicals that have to be replaced.
- Research has recently demonstrated which basic mechanisms are responsible for the loss of adhesion of organic coatings and durability can be improved significantly by means of tailored surface modification and smart film deposition.

Surface technology nowadays allows the design of surfaces with unsurpassed properties. However these techniques, which are based for example on vacuum processes, radiation curing, CVD, self-assembly or nano-composite organic coatings, have not yet been applied to mass produced steel sheets. These dedicated surface technologies have to be developed and evaluated for their application in the production of automotive steel sheets.

These advanced surface coatings for automotive applications should provide functional properties such as

- Durability
- Tailored surface anchor groups for adhesive bonding or paint adhesion
- Tailored surface hardness and wear resistance
- Self-healing properties
- Inherent protection of cut-edges and forming induced defects which are caused during the manufacturing process

A better understanding of the structure-property relationships and further optimisation of the tailoring of the respective surface technologies for bulk steel production is strongly required to enable the required technological breakthroughs.

However, the surface treated metals will always undergo further processing such as forming or joining. In particular, the forming and bonding of surface treated metals will be of great scientific interest. This requires among others the experimental and theoretical understanding of mechanical properties of thin metallic and polymeric films, the simulation of mechanical deformation processes and the adhesion between dissimilar materials on a molecular level.

Ways and means – Research areas

New Zinc-based Coating Systems

Novel zinc alloy coatings are of increasing interest for the automotive industry since they may combine a number of new beneficial effects, such as markedly improved durability, improved manufacturability (e.g. laser welding and formability) with the already known advantages of conventional zinc coatings. However, special preparation techniques result now in surface structures not obtainable by classical methods. This offers the **possibility to engineer totally new surfaces with unprecedented surface properties** (i.e gradient or nano-composite zinc which show superior durability, welding and forming properties). This should also allow the use of thinner coatings to achieve increased durability and adhesion performance together with improvements in application properties such as formability and weldability.

Towards advanced surface functionalities for the future

As the method is not limited to thermodynamically stable phases, surfaces with completely new and hitherto unknown properties may be obtained by dry coating technologies (development of flexible downstream processes), creating opportunities for an unprecedented wide range of diversified applications, including those for the automotive industry .

For instance, as surface compositions and oxidation state are adjustable in a wide range, coatings with pronounced depth profiles could be produced.

The long term objective is then to extend the range of current zinc-based coatings to more sophisticated coatings combining appealing

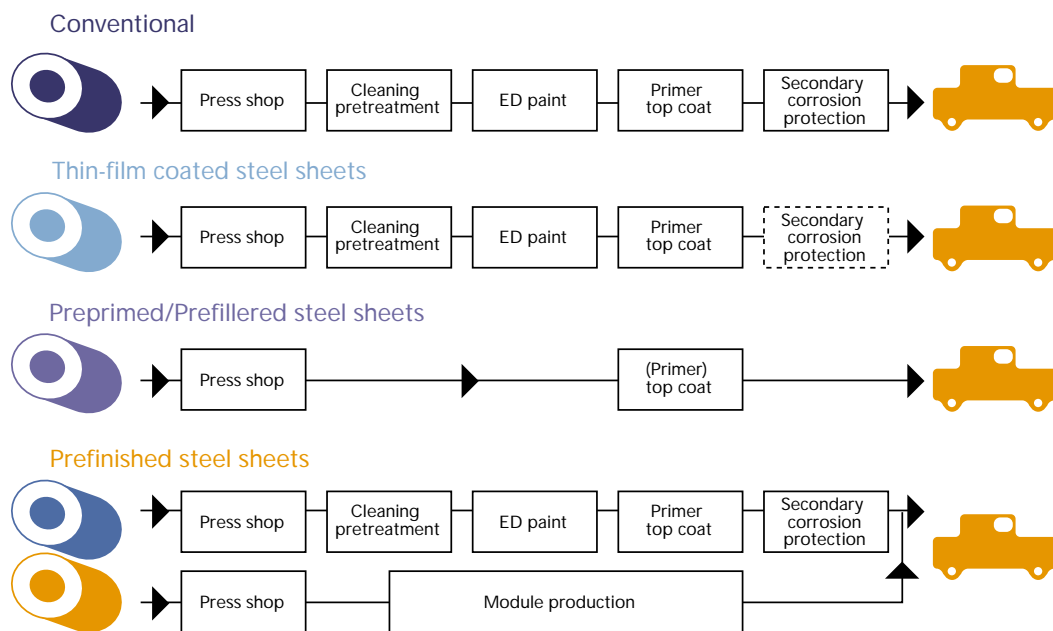


Fig. 23: Illustration of the Possibilities to Shorten the Production Chain in the Automotive Industry by Using Advanced Pre-primed Steels

advanced properties (aesthetics, self-cleaning, scratch resistance, dirt-resistance, antimicrobial properties, etc.). Research must be carried out in combination with theoretical modelling to predict the properties of these advanced coated products and steel solutions.

Developing more ecologically friendly processes, e.g., reduction of cleaning processes and avoidance of heavy metal containing conversion layers represents to day an important industrial challenge. Different solutions are open and possible through the development of new coating technologies.

Development of new coating technologies

Today several surface finishing treatments are applied to the coils coming from the steel manufacturers, i.e. degreasing, phosphate treatments, chromate post-treatments, primer deposition and final painting of the car structures. **The aim is both to simplify these treatments and to make them more environmentally friendly. The development of new coating technologies for organically pre-primed/pre-filled steels as semi-finished products with advanced tailored properties offers great potential for this application, especially**

for the improvement of the manufacturability and performance of automotive parts. However, these products help to shorten considerably the length of the production chain in the automotive industry as seen in Figure 23, as an example.

This type of primed/pre-filled steel technology will increase sustainability by avoiding the formation of any waste. The waste-free production of pre-primed steel is, besides the addition of functional layers to the coating systems one of the major goals for the future of the coil coating industry.

These kinds of advanced coatings can be applied either at the end of galvanising lines or in coil-coating lines. To provide the customer with additional functionality new curing methods such as radiation curing (UV-curing or electron beam curing) are of high interest. Highly cross-linked films based on 100% systems (no VOCs) are formed by radiation curing.

Socio-economic aspects

Steel has an important transversal role to play in enabling the technologies necessary to achieve the challenges faced by the automotive industry. The automotive sector programme would facilitate the



integrated approach – design, materials and processes – needed for further innovation and value addition in the automotive industry.

Several aspects are covered:

- *Ecological aspects.* In an ecological comparison of the products, taking life cycles and the recycling ability of steel into account, car bodies made with high-tensile steels and tailored blanks with more than 20% saving in weight, can be far less detrimental to the environment than today's conventional bodies regarding the resource efficiency indicator "total material requirement" (TMR), and the "global warming potential" (GWP). Improving the drive train efficiency would bring a strong contribution to decrease CO₂ emissions.
- The implementation of innovative technologies has in the past contributed to reducing the impact of motor vehicles on the environment. To give a few examples: 100 of today's cars produce the same amount of emissions as an average car built

in the 1970s, the amount of local pollutants has been reduced 20-fold in the last 20 years, and vehicle noise levels have been reduced by 90% since 1970. Such progress should be pursued in the coming decades.

- However steel is a material easy to recycle (370Mt a year)
- *Societal aspect by increasing the integrated safety for all road users*

Contributors

- Steel industry
- Steel research centres
- Automotive sector
- Suppliers (surface treatments and chemical industry)
- Suppliers to the automotive industry
- Universities

Time frame

R & D themes \ Implementation	Short term < 2010	Medium term 2010 - 2020	Long term > 2020
Complex components from new steel grades using innovative manufacturing methods	X	X	
Development of new functional surfaces	X	X	X
Steel solutions for the cars of the future			X

Fig. 24: Appealing steel solutions for end users (automotive sector): Time Frame⁵

5) Small, medium and long term means the term for the achievement of the technological advances in the relevant areas. Several crosses for one R&D theme mean several achievements at different time periods.

C3. Sub-Societal Programme: Construction and infrastructure sector

Introduction

The European construction industry (EU-15) has a total annual turnover of approximately € 910 billion. It provides employment directly to 12 million workers accounting for 7% of total employment and 28% of industrial employment. It is estimated that 26 million

workers depend in one way or another on the construction sector. The provision of buildings and infrastructure is recognised as being essential for economic development (Fig. 25 to 30).

Steel is one of the most important construction materials competing to some extent with other materials but also opening up completely new possibilities. Almost half of the steel produced is used for construction purposes. New applications for steel can be found through the development of new grades, building components and systems, composite structures, and construction technologies.

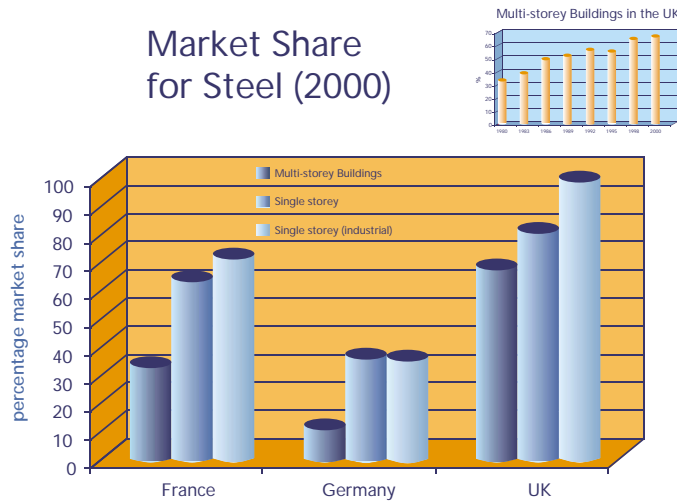


Fig. 25: Market share of steel construction in three EU Member States (2000) and of multi storey buildings in the UK (from 1980 to 2000)

Examples of steel structures in construction

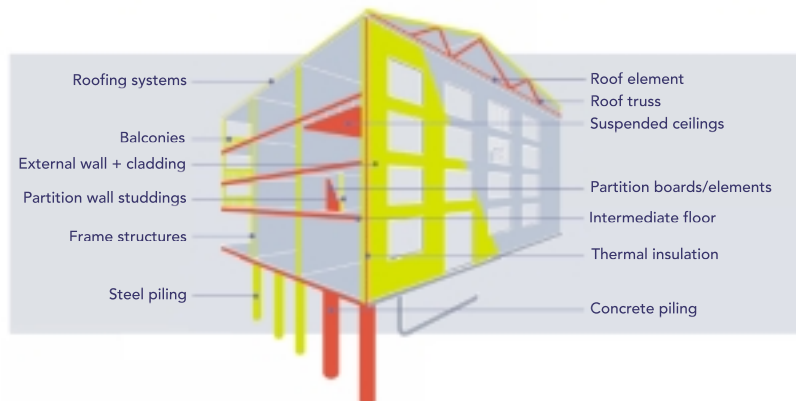


Fig. 26: Steel construction: building structure



Steel based systems for residential construction

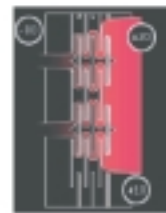
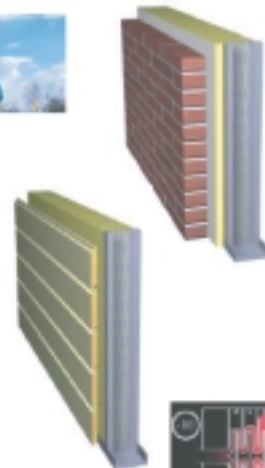
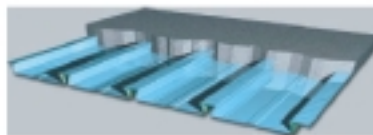
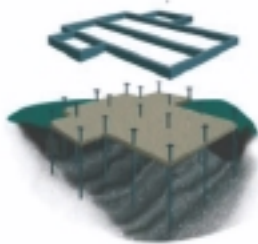


Fig. 27: Steel based systems for residential construction

The quality of the built environment greatly influences the performance of individuals, organisations and the well being of society in general.

Nevertheless, the proportion of funding allocated from European and national programmes does reflect neither the significance of construction as an economic activity nor the significance of the built environment as a fundamental contributor to quality of life.

To meet society needs, different specific challenges need to be addressed:

- *Sustainable development*

The construction industry consumes large quantities of raw materials accounting for 40% of all resource consumption. It also produces a large amount of waste, in the range of one tonne per capita annually. Building services account for around 45% of energy consumption in Europe, with a further 5 to 10% being used in the processing and transport of construction materials. The construction sector is one of the main emitters (about 25%) of GHGs.

Environmental issues in construction are characterised by their complexity and the diversity of factors concerned and the need for innovative

and multiple solutions. As the largest and most fragmented industry, the construction sector faces a huge challenge in pursuit of sustainability, but, as an infinitely recyclable material, steel offers a great potential in solving environmental issues. Selecting materials according to their life cycle impact on the environment will promote and encourage the use of steel.

Excessive uses of materials, energy, and water must be decreased. Noise and dust must be minimised during construction and better sound insulation is needed in urban areas. Sustainability issues drive the steel construction sector to develop and design new products according to new regulations. The current creation of the Construction SRA of ESTEP is meant to facilitate the contribution of steel to construction and to the built environment towards sustainable development.

- *Urbanisation*

Urban development in the EU continues to accelerate. People move into large cities and other densely populated areas with limited access to workplace. This creates new needs and widens the scope for improvement of existing solutions and innovations.



Fig. 28: Urbanisation : existing solutions and innovations

Steel-based solutions have good merit in refurbishing, extension and performance improvement of existing structures e.g. schools, hospitals, and transport infrastructure. This is especially true in those countries where the knowledge of its potential is less developed.

- *Demographic changes*

The average age of population is increasing, which means, for example, that in multi-storey buildings stairways do not provide sufficient access but elevators are needed. There is a growing need for more responsive buildings and improved services for the elderly. Greater adaptability is needed in apartments, as a result of the changing needs of smaller families, as well as development of new solutions for renovation of existing buildings and reducing the costs of housing.

Millions of new homes are needed in Europe owing to migration and too low a quality of housing in certain areas. Existing building stock is ageing and needs servicing, repair renovation and refurbishment to improve the quality of living environment. Development of new steel-based solutions for residential construction, single family housing, and multi-storey apartment buildings is needed.

- *Information and communication technology*

The ever-increasing capacity of information and communication technology offers a powerful tool for innovative product development and the realisation of construction projects. Multiple

individuals, functions and, increasingly, even separate companies can contribute to any given concept.

Information technology can be used to monitor and control the operational performances of buildings and structures. Inhabitants expect that all modern information services are available in private homes.

- *Safety and health*

Traditional construction work is often considered as dirty, ineffective, dangerous and of low quality. **The development of steel solutions, e.g. pre-fabricated steel based components, would improve safety in building construction areas and reduce both costs and construction time.**

Safety should be also improved by exchanging best practices in the erection of buildings. In the EU-15 one million site accidents occurred in 2003, killing one thousand people. Ageing is also a great challenge to training and education of workforce. More attention has to be paid to better usability of technologies.

The living environment is greatly influenced by construction materials. No adverse effect of products is allowed in indoor quality, so more attention has to be paid to the long term impact of gases released by construction materials. Being a non-emitting material steel offers a reliable solution in this respect.

- *Recycling and reuse of construction material*

For economic reasons most construction materials are neither reused nor recycled to their maximum potential. To improve the conservation of resources and to decrease the amount of waste generated, existing recycling methods should be promoted and fully implemented while new more effective technologies have to be developed.

In this respect **steel offers a unique alternative, because it is fully and infinitely recyclable.** Taking recycling into consideration at the planning phase means that the dismantling of structures and collection of steel scrap can be done more effectively and at lower cost.

- *Earthquakes and other accidental loadings*

Traditional concrete and masonry buildings are prone to severe damage in earthquakes and other accidental loadings. The safety level of reinforced



concrete depends very much on the construction as well as the quality of the work. Steel-based solutions offer an efficient protection against earthquakes in both old and new buildings. Steel can also be used to strengthen old masonry structures. Still there is a need for improved steel structures and materials for seismic energy dissipation.

Steel has the natural weakness that at high temperatures it gradually loses part of its strength, therefore steel structures have to be designed to ensure safe escape from the building in the case of fire. Despite extensive development work, standards and regulations in this field vary greatly from country to country and local authorities can apply different practices. Reasons for various regulations should be investigated and a generally accepted code created.

- *New EU directives*

The Construction Products Directive is one of the New Approach Directives that establish a level playing field for free circulation of products in the internal market introducing the CE marking. **The progress towards a common market for steel and steel-intensive construction products will take place through technical specifications and structural Eurocodes.**

Several other EU Directives are concerned with construction products and works. The Directive on Energy performance of buildings aims at the improvement of the energy-efficiency and its influence together with related measures and action plans is expected to grow.

To achieve its specific objectives the steel construction sector will have to address the following key features:

- *Performance based design*

The construction industry is labour intensive and relies on traditional manual methods. Moreover, as a highly fragmented sector, it is slow to adopt new innovations and technologies, and development is initiated from the technical needs inside the supply chains. Many operators are small and their resources are very limited. Owing to high price-based competition the main focus is on initial building costs. New social and technological drivers for the sector have brought forth ideals and business models emphasising the performance of the end product.

The performance of a completed building results from the individual performance characteristics of the different structural and technical systems and their interaction and influence on each other. For a construction product development, the consideration of fitness for use instead of fitness for manufacture is a new kind of approach.

Various performance indicators have been developed but they are not used effectively. The regulated building requirements have to be incorporated in the performance analysis. Thus, performance-based regulations, codes and specifications should be more widely used. Faster adoption of new technologies would require joint efforts in the dissemination and demonstration of new solutions and technologies.

- *Supply chain and the challenge of delivery*

The construction process consists of several successive, partly linked steps that have to be carried out in smooth harmony for the optimal result. Firstly, the structure has to be designed from a constructability point of view, using life cycle engineering and performance approach. Secondly, for effective production, an integrated management approach has to be applied. Just-in-time delivery requires close co-operation with upstream and downstream operations. The whole construction chain should evolve more into a manufacturing process. The use of prefabricated steel-based components and systems would reduce the time of delivery.

- *Partnership with customers - potential of steel construction*

The expectations of customers are initially related to prompt delivery, investment and operation costs, and upgrading possibilities. In the long term, efficient customer relationship management must be available.

Direct partnership with customers is the tool through which the steel industry will meet the needs of consumers. In order to respond to these needs, three kinds of actions should be developed:

- *Effective implementation and dissemination of results achieved in joint projects and adoption of best practices should be performed initially. Steel's market share varies from country-to-country and is very dependent on the type of*

construction, but it has always been used in heavy infrastructure, bridges, pipelines and high-rise buildings. However, in small houses and in some civil engineering structures, such as pilings and foundations the market share of steel remains low compared to its potential.

- The main emphasis should be directed to the technical and scientific development of materials and products, including composite structures, and the development of new products, new construction systems, production and construction processes. Product development is already focused on the evolution of standardised products and mass customised production systems. However, further innovations must be carried out to develop new steel grades with improved corrosion resistance and fire safety, new technical solutions for combining steel with other materials, and associated innovative design features. This would offer new potential for a healthier lifestyle, such as minimisation of noise and vibrations, improvement in thermal insulation systems, and the capacity to integrate alternative energy systems. Finally, the development of new assembly processes would contribute to reductions in on-site costs.



Fig. 29: Steel construction: Millau Viaduct (France)

- In industrial design, the orientation should be towards multi-material and multifunctional concepts. Lightweight dry construction, metal - glass solutions and building with modules should be favoured. Individual design and manufacture of complicated forms can only be economical for extraordinary buildings.

Ways and means – research areas

Two main R and D themes have been identified:

- Safe and healthy steel construction
- Sustainable steel construction

1. Safe and healthy steel construction

Safety and health are the main performance aspects of the buildings and other construction works essential for the security and quality of life of occupants and other users. Efforts to ascertain and improve the overall performance of steel construction are continually needed owing to advancements in materials and production methods of steel-based products as well as in design and building methodologies. Changes in business models cause new process interfaces whose effects on overall structural safety need to be thoroughly investigated and managed. The global climate change means on the other hand changes in environmental loadings that influence the requirements of materials and structural systems.

Research areas

- **Structural safety of houses and infrastructure** in environmental, accidental and exceptional loading situations
- **Improved health and comfort** through steel-intensive construction
- **Advanced prefabrication technologies**
- **Performance based design**

Structural and seismic safety

New steel materials and structural applications, often combined with other materials, can be brought to the construction market only after extensive research and development work. The innovative solutions are usually launched together with new kinds of testing and design methods by means of which the safety can be verified during erection and use. The creation of harmonised safety levels for structural design throughout Europe, with more exact quantification, is a long-term target for a safe and competitive steel construction sector.

Advanced calculation technologies and structural modelling create a wide range of possibilities for



extraordinary applications and for unique aesthetic features in the built environment. However, they should be more effectively used in projects of common multi-storey buildings as a part of performance analysis and toolkits. New approaches of integrated risk-based structural and fire-safety engineering are based on advanced calculation tools. Structural safety comprising capacities, stability and robustness under demanding environmental loads, exceptional or accidental loads or earthquakes can be analysed and verified based on the development of analysis methods and tools.

Fire-safety of steel-based construction can be evaluated by different methods. Development of fire-resistant grades of steel that have good ductility and weldability properties is one option. The main source for new solutions can be forecast to be the effective combination of steel with other materials.

Structural safety must be maintained during the relatively long periods of use. Methods to obtain reliable verification of durability under different degradation mechanism need experimental research and combination of material and structural know-how. Special attention is needed for multi-material products and systems.

The long term objective is to make the process of maintenance/safety a real-time operation, by taking advantage of the introduction of new technologies, leading to the development of **a new concept of civil smart structures, conceived and designed as high performance systems capable of self-diagnosis, active response to external actions and to changes in the environment characteristics** (intelligent steel solutions to alert people to fatalities).

Improved health and comfort

The problem of sick building syndrome must be solved as soon as possible both in refurbishment of the old building stock as well as in the new building concepts. Problems associated with moisture, water, dirt, poor heating, ventilation and lighting and emissions can be solved with innovations in materials, products, technical systems and building processes.

The changing needs of occupants and users of buildings and other structures with respect to

comfort are an essential part of product development activities. Sensitivity to noise and vibrations has increased as urbanisation, individualism and demographic changes have taken place. Methodologies to gather and analyse user information and to develop novel solutions for active attenuation are needed.

Basic steel and coating materials are developed to provide more adequately for the requirements of healthy and non-emitting built environment. The development of steel-based construction technologies provides that not only the steel products but the participation of the other materials are controlled in order to meet the needs of better indoor environments. Clean pollution free methods based upon "dry construction" are already regarded as a remarkable potential and their adoption in different local markets and resources is the next step in transfer of research-based products to the construction market.

Advanced prefabrication technologies

Prefabrication is the key to high-level quality management of a building process from the factory to the building site. Development of prefabricated products and systems offers a possibility to adopt the most intelligent user-oriented performance-based design technologies, with which the safety can be reliably analysed and demonstrated as a part of the building concept. Fast and cost-effective connection technologies suitable also for use of robotics are envisaged when load-bearing systems are under development.



Fig. 30: Villa 2000 (Finland)

From a user-oriented development point of view, adaptability and flexibility must be provided in prefabricated technologies. This calls for advanced product development methods and intensive use of ICT technologies in design and manufacture. The enormous needs for new buildings in urban areas and in Eastern countries can be solved with efficient use of modular prefabrication with integrated technical systems.

Performance based design

Performance-based building provide a methodology to improve the quality of buildings from the point of view of fitness for use or fitness for purpose. Transforming functionality-based requirements into appropriate technical solutions will mean also new business models.

Methodologies and processes need advancement and transfer to everyday practices in building and real estate sectors. General acceptance of the decision-making and policy-making parts in the methods at hand presupposes reliable scientific reasoning and research. Tools and toolkits for evaluation and valuations need to be developed in order to assist the integrated design and building processes and product development activities.

2. Sustainable steel construction

Sustainable steel construction is based on competitive business that satisfies the needs of customers and societies. It is best achieved by the simultaneous development of materials, products and processes. Knowledge of evaluation and verification methods of sustainability needs to be developed and shared in order to implement sustainable practices in the supply chains.

Research areas

- **Structural quality in renovations**
- **Energy-efficiency of construction and real estate sector** by developing new steel intensive systems that reduce energy consumption in buildings particularly for space heating and cooling
- **Improvement of urban environment** through steel-intensive solutions

• **Recyclable and durable steel-based construction**

The objective is also to develop competitive sustainability indicators of steel-based construction (recyclability of steel, dry construction, LCC, LCA, LC design).

Furthermore, generally accepted sustainability evaluation methods for the building sector and sustainability evaluation incorporated in product and process development methods and procedures should also be developed.

Structural quality in renovations

The great potential for steel-based construction products needs to be realised in repair concepts for different segments of existing building stock. Reinforced concrete buildings were built in the 1960s and 70s with poor controls on materials and old construction technologies: seismic and fire safety were not sufficiently considered; no attention was paid to thermal, noise and vibration insulation or to durability. In particular, in historical centres buildings are often very ancient ones characterised by masonry vaults with wooden floor and wooden roofing.

The structural quality, including improved safety and enhanced adaptability, can be achieved by using current technical and scientific knowledge of verification methods and on-site testing, strengthening systems, relief systems and insulation systems. The emphasis is on the kinds of refurbishments and reconstruction methods that increase the independence of the technical systems from the supporting frame and the independence of one compartment from the others. Reliable and durable connection systems (also in seismic areas) between different materials (masonry-steel, reinforced concrete-steel, masonry-steel re-bars embedded in concrete) need to be used in the renovation works.

Energy-efficiency of construction and real estate sector

Products and processes for improving the thermal behaviour of the outer skin (envelope) are urgently needed in order to reduce the consumption of energy uses in existing buildings. In cold climates, heating raises high-energy consumption and in hot seasons in warmer climates, energy is consumed for



air-conditioning. The lack of any heat insulation provokes also a lot of health problems in the summer in the Mediterranean area, especially for old people.

Steel-based solutions for improvement of urban environment

Improvements in the accessibility of city centres – nowadays under a great demographic pressure, due also to tourists in many historical cities – in terms of good and quick urban connections with the residential areas in the surroundings, proportionate numbers of car parks, pedestrian networks with vertical connections and, where required (in many medieval cities, for example) abolishing barriers is a priority.

Recyclable steel-based construction

Recovery, reuse and recycling of steel in the construction sector need further developments in parallel with new technologies.

The policy-makers and decision-makers need reliable information on the current state of sustainable topics and the future influences of human activities, which are obtained on the basis of the best knowledge of the art. However, problems of fundamental nature still need to be solved in searching for the general acceptance of sustainable assessment methodologies.

Socio-economic aspects

Research themes are relevant in various fields including new buildings, renovation of old buildings, infrastructure, development of new materials, improving the value chain, standardisation, and dissemination of results.

Building services account for around 45% of energy consumption in Europe, with a further 5 to 10% being used in the processing and transport of construction materials. The construction sector is one of the main emitters (about 25%) of GHGs.

The development of steel solutions, e.g. prefabricated steel-based components, would improve safety in building construction areas and reduce both costs and construction time.

Instruments and contributors common to both R&D Themes

Selected research themes are realised through joint projects, in which all interested parties can participate. The steel industry has a long tradition in carrying out joint research and well established forms of co-operation are available and should be fully exploited.

Effective dissemination and transfer of best practices and creation of value-added processes require large consortia. This is especially true in the areas of standardisation, harmonisation, and adoption of best practices, where wide participation is a necessity. Partners are committed to results, rules and practices through their direct involvement into projects.

The steel industry would be the main contributor for R&D. In practice much of the work would be carried out in research institutes that could develop high levels of expertise due to extensive development tasks and long-term commitment from industry and other players. Many universities have produced excellent work on steel construction and they could also join projects. By creating new basic knowledge, the scientific community could open up completely new horizons for development. Research would be supported through intensive networking of acting partners and innovation centres.

Contributors

- Steel industry
- Research institutes
- Architects, designers
- Raw material producers
- Suppliers
- Construction sector
- Operators
- Public authorities and communities

Time frame

R & D themes \ Implementation	Short term < 2010	Medium term 2010 - 2020	Long term > 2020
Safe and Healthy Steel Construction	X	X	X
Sustainable Steel-intensive Construction	X	X	X

Fig. 31: Appealing steel solutions (Construction & Infrastructure Sector): time frame⁶

⁶) Small, medium and long term means the term for the achievement of the technological advances in the relevant areas. Several crosses for one R&D theme mean several achievements at different time periods.



D. Attracting and securing qualified people to help meeting steel sector ambitions

Introduction

From now to 2030, the world will undergo major changes, many of which will be brought about by evolutions in science and technology. The European steel industry will contribute its share with new processes and new products conceived to strengthen its competitiveness, respond to its evolving customer demands and to preserve the environment. Other changes will come from the increasing globalisation of the world economy and the world steel market, which will induce continuing rationalisation and concentration in the steel industry. Other changes, still, will come from the evolution of society, in a dynamic exchange with its own altered surroundings.

People, in the steel industry as well as in society in general, will be the drivers who make such changes happen, but they will also be those who will have to live through them, and may in some instances oppose them. This illustrates the **key role of people in the success of the change processes, as well as the need to prepare people to address constructively the changes ahead.**

During this period, the European steel industry will also be confronted with an unprecedented and demanding situation. The age structure in most steel producing companies is such that more than 20% of its workforce will leave during the next ten years, and close to 30% will depart during the ten following years. Needless to say, this huge transformation will not only be quantitative, but will also have a crucial qualitative dimension. It represents, simultaneously, a daunting challenge and a welcome opportunity.

The opportunity comes from the possibility to use this substantial transformation in the composition of the industry's workforce as an instrument of change.

The challenges lie in making sure that the education system retains the capacity to supply the steel industry with the number of people and with the

competencies it needs, while developing the steel industry's capacity to attract relatively scarce highly skilled people in a competitive labour market.

However, both the **old and new parts of the workforce will have to espouse life-long learning to cope with new technologies and processes, acquire new competencies**, and secure the positive evolution of their careers. In this context, new approaches should be devised to ensure that appropriate training is available and that its quality is such that it maintains the excellence of the workforce. In addition, life-long learning should be part of the proactive process of developing positive attitudes towards change. On the other hand, in a world where people would anticipate that their career will cover various functions, potentially exerted in several companies from different sectors, the quality and flexibility of life-long learning schemes offered by the steel industry might become a differentiating element in the competition for contracting highly skilled people.

The continuously improving record of the steel industry in the field of **health and safety** should also contribute to the attractiveness of the sector. **The high priority given by the industry to its "zero accident" objective and the elimination of fatalities is a guarantee of further progress.** Furthermore, as reaching these objectives implies significant behavioral changes, improving health and safety at work also becomes a potent agent of change management.

All these trends converge on and represent different facets of human resources management. During the last thirty years, human resources management has become the nexus of steel companies' competitive strategies, securing the coherence of their implementation and, more generally, seeking the optimisation of one of their key assets. Indeed, human resources are the holders of a company's core competencies, which are one of the main sources of its competitive advantages.

Thus, it comes as no surprise that most steel companies, in one way or another, have been pursuing new organisational configurations tending to transform the enterprise into a "knowledge organisation".

Human resources management also plays a key role in change management. In this capacity, it is instru-

mental in developing an industrial relations system supportive of innovation, improvement of job quality, and competitiveness, thanks to a constructive social dialogue.

In the end, effective human resources management is essential to the successful implementation of the steel sector's long-term vision regarding profit, partners, planet, and people.

Health and Safety

1. Background

The European steel industry has long been a pioneer in promoting and carrying out research to improve health and safety (H&S) at work, mainly through the ECSC Social Affairs research programmes, which started in the early 1950s. The improvement of working conditions was in fact one of the most important objectives of the ECSC Treaty, and huge resources, amounting to approximately €240million, were dedicated to health and safety research until the programme lapsed in 1994. Subsequently, health and safety issues were only partly covered by ECSC Technical Research that ran to the end of the ECSC Treaty, and now, in the current Research Fund for Coal and Steel Research programme.

Nowadays, all 25 European member states have the same basic legislation concerning health and safety in the workplace. The European steel industry, as an important part of European industry, has to fulfil the same obligations but with its own specificity concerning the characteristics of risks.

The basis for all policies and choices at European, national and company level should be the objective knowledge of the reality, based on reliable statistics, adequate for comparing the evolution of the situation at company level, and between companies and countries.

Unfortunately, in spite of a joint undertaking of EUROSTAT and the Directorate General Employment of the European Commission, in the second half of the 1990s, statistics concerning accidents and work related health diseases are not yet comparable throughout Europe, or on a sectoral basis, mainly due to the objectives difficulties of harmonising national systems based on different criteria for data collection and results analysis.

However, regional and international organisations of the steel industry, like the IISI and Eurofer, created specific working groups for the benchmarking of results and methodologies in the management of health and safety with the objective of reaching the "zero accident" target.

A IISI pilot study, involving only some of the most important steel producing countries (without China and other important producers) for the decade 1990-1999, included data from 35 companies located in 16 countries and provided a good cross-section of health and safety performance around the world. The results are very encouraging since major improvements were made in the reduction of both fatalities and frequency rates of lost time injuries (Fig. 32). Globally, fatalities were reduced by 40%: from 115 in 1990 down to 68 in 1999, while lost time injuries were reduced nearly fivefold from 25,634 in 1990 down to 5,722 in 1999. Such statistics can be used as a powerful message to improve the image of the steel industry.

However, notwithstanding substantial improvements, the European steel industry is still far behind other areas of the world with comparable amount of steel production and technology level, like north Asia and North America.

2. Analysis

All experts agree that in spite of the unquestionable progress that has been made, there are still too many accidents and health diseases occurring in the steel industry, even in the best cases.

One of the most important problems to be addressed is the harmonisation of health and safety policies and practices among steel companies' employees and their subcontractors' employees. The IISI study pointed out that of the total 953 fatalities observed between 1990 and 1999, 492 were related to steel companies' workers and the other 461 to contractors' workers. Furthermore, the "Preliminary Results of the Five-Year Review of Safety Statistics for 1998 to 2002" recently produced by the IISI provides evidence of a worsening situation in the safety of subcontractors. Indeed, many steel producers, still, do not require their subcontractors to submit safety data, and subcontractors' fatalities, as reported, increased from 46 in 2001 to 50 in 2002, while five-year subcontractor fatalities reached 254 at an alarming



Recorded Lost Time Injuries EU-25

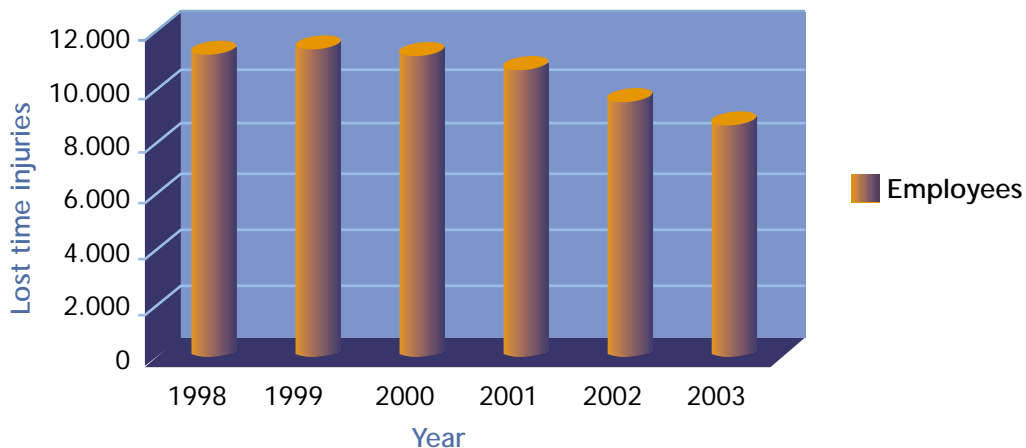


Fig. 32: Recorded Lost-Time Injuries EU-25 for employees from 1998 to 2003

fatal accident frequency rate (FAFR) of 7.3 per one million man-hours for the five years under review.

Although the European Directive 89/391 foresees a direct responsibility for the contracting company with regard to the health and safety conditions of contractors operating in the company, the harmonisation between the health and safety management teams has far to develop in the general situation, with very few exceptions.

The results of these studies highlight the challenge ahead for the steel industry. Indeed, while they show some slight improvement in total five-year employee fatalities (309) and lost-time injuries (55,385), they also illustrate that progress in health and safety has reached a plateau: the FAFR actually worsened slightly in 2002 to 4.6 per 100 million man-hours while the lost time injury frequency rate (LTIFR) improved only slightly from 7.7 to 7.6 per one million man-hours in 2002.

Moreover, work-related stress has been identified at international, European and national levels as a concern for both employers and workers. Having identified the need for specific joint action on this issue and anticipating a Commission consultation on stress, the European social partners included this issue in the work programme of the social dialogue 2003-2005 and recently signed a framework agreement on work-related stress. Stress can potentially affect any workplace and any worker, irrespective of the size

of the company, field of activity, or form of employment contract or relationship. In practice, not all workplaces and not all workers are necessarily affected.

Tackling stress at work can lead to greater efficiency and improved occupational health and safety, with consequent economic and social benefits for companies, workers and society as a whole. Diversity of the workforce is an important consideration when tackling problems of work-related stress.

In order to foster new breakthroughs, health and safety must be considered among the most important company objectives, with all hierarchical levels aware of its relevance and with adequate human and financial resources provided to achieve them. The most advanced steel companies in this field put health and safety at the top of the agenda of the periodic meetings of the board of directors, giving a clear signal to all the underlying layers down to the shop floor.

3. Needs

The IISI identifies the following topics as the Health & Safety topics to be discussed in its Health and Safety Plan for 2004 / 2005.

Data: contractor and restrictive duties statistics, safety and occupational health booklet per department, healthy workplace, occupational disease, structure of safety and occupational health in the company, sickness rate reduction, standardisation of safety data sheet, free time accident / illness problems.

Causes: relationship between seniority and accident, lost time factors, driver safety.

Remedies: safety audits, investment to reduce high risks, integrated risk management systems, behavioural safety and global health promotion programmes.

4. Ways and Means

Benchmark

Iron and steelmaking has long been a hazardous occupation. However, great improvements in safety figures have been recorded (frequency figures of the order of 10^{-5} to 10^{-6}), at least in some companies, showing that there is place for a definite improvement in the safety of personnel.

Consequently, two main actions should be promoted:

- Benchmarking between companies should be promoted, by taking the example of the best and sharing the information about safety.
- Apart from the proper design of the industrial operation and operating procedures, stress must be put on the behavioural attitudes of everybody within the company from management to workers and to sub-contractors – exchanges of best practices should be encouraged.

Safer production and consumption

Safety concerns not only people working in steel shops but also steel customers. Many efforts are presently made in some companies to create safer production and consumption conditions, as far as chemicals are concerned, with risk assessment studies and safety data sheets.

Such an effort is involved in the forthcoming implementation of new European regulations about chemicals. In consequence, the efforts of the steel industry to implement these new regulations should be encouraged through financing joint actions to promote product safety studies, research into alternative less toxic solutions and promotion of their implementation.

Working conditions

Working conditions are still changing rapidly, switching from physical to mental loading, and the consequences of these new working conditions on workers should be investigated.

5. Recommendations

The long-term vision is the achievement of the **zero accidents** objective. This in turn calls for a multi-disciplinary approach to prevent accidents and treat injuries, i.e. call for the integration of health and safety ergonomic, and even organisational aspects in research or R&D projects, as well as in designing new plants, production lines and products.

The following recommendations are aiming at the achievement of this objective:

- Support a sustainable, fundamental and continuous improvement of performances towards **zero accident** workplaces.
- Secure a high level health and safety management system.
- Integrate risk management and health and safety topics into business decision making processes.
- Harmonise health and safety statistics among European companies and countries and publish regular updates to the zero accidents steel, focused in the areas of:
 - Leadership - visible involvement and recognition system.
 - Accident prevention and the use of root cause analysis (including human error analysis).
 - Occupational illness prevention and cost mitigation strategies.
 - Prevention, radical reduction of work-related stresses.
- Develop benchmark performance systems that measure progress in health and safety.
- Develop meaningful indicators to be integrated into health and safety and performance statistics.
- Deepen the understanding of causes of unsatisfactory health and safety performances.
- Establish effective and timely communication processes that involve WG initiatives and serious accidents.

Demand for highly skilled educated people

1. Background

The demographic and technological evolution, the complex structure of the production tools



generated by the continuous process of technology introduction, the push towards increased productivity both in terms of return on capital employed and human resources, the need to have a deep knowledge of the metallurgical processes taking place during the various production stages, and managing a qualified workforce in the context of labour shortage, are all driving factors in the demand for highly skilled educated people.

Steel industry employees in Europe have an education structure, which reflects the European school and university systems of some 30 years ago. The dramatic change in the educational system has so far had only a small impact on the total structure even if it has had a substantial influence on recruitment during the last fifteen years. The industry's decreasing number of employees has been achieved through huge retirement programmes and cautious recruitment.

In order to be competitive and to continue to be at the leading edge of knowledge in the future, the steel industry needs different groups of people like engineers, economists, marketing people, operators etc. The present report is focused on engineers, mainly graduates and postgraduates, and only marginally discusses the needs of other categories.

2. Analysis

The requirements for graduates and post-graduates will increase. Historically, the increase has been some 4% each year in Sweden (for example). There are several key reasons, for the forecast continuous increase of these categories of qualified employees. In the future the steel industry must continue to create systems, conceive technical solutions and process configurations, which make it possible to reduce production costs, improve the quality of the existing products and develop new products in response to the demand for sophisticated components.

It is not unrealistic to say that the need will in the future increase a little more, say 5%, which would imply an increase of the present number up to approximately 2300 up to 2024, which means the recruitment of approximately 1900 people, or 95 per year.

If it is accepted that 50% of the students come from other areas, the steel industry needs to recruit annually something like 45 students from steel related courses. If by contrast 50% of those students

come to the steel industry, an additional 100 students per year need to be educated, i.e. an increase of the education rate of approximately 100%. Great attention should be placed on this demand by universities and companies.

In contrast, the declining numbers of university departments wholly dedicated to metallurgy has been a growing concern over the past 40 years, these departments having been diluted into materials science. Within the past decade, materials science itself has in many universities lost its identity within broader engineering faculties. For instance in the USA from 1991 to 2000 the number of PhDs in metallurgy fell from 71 to 24 per annum. Many professors, with in-depth experience in ferrous metallurgy, and science school teachers have retired or are about to retire. These specialists are not being replaced by an equivalent number of young academics who have the ability or interest in teaching and conducting research on steel processes, products and applications. Hence there are fewer young teachers to act as role models to excite and enthuse their pupils into science at schools or universities and subsequent careers. Consequently the graduates who do join the steel industry and its supply chain do not have sufficient ferrous metallurgical knowledge that the industry needs and so expensive in-company training and other courses have to be used to bring them up to the required standards.

It is proving to be very difficult to break out of this vicious and potentially terminal circle. Some governments have recognised this and have made additional resources available to schools and universities to re-equip science laboratories and to offer financial incentives to science teachers.

What kind of knowledge do companies want new entrants to have?

Managers

Engineers who want to be managers need to have a broad education. Besides a technical education they need tuition in economics, management and innovation. As an example of such education, industrial economy, or a pure technical education completed with a comprehensive management programme, can be mentioned.

Research and development of technical processes

To solve cases belonging to this category the steel companies, suppliers and research institutes have

to recruit people with deep knowledge in different areas, graduates and post-graduates, not least the last group. Besides the usual topics within the steel area, competencies in fields like energy, environment, recycling are needed.

Research and development of products

Full competition must prevail within this field. That means that every single company has to do the job either by itself or in co-operation with others, for example universities. In addition, in developing new products they need co-operation with customers.

Other employees

Marketing and Distribution

Within these areas engineers and people with masters degrees in marketing are needed. They should have knowledge of the materials and the relevant requirements to develop future products in co-operation with the customers, and knowledge of the problems posed by new transportation systems that are designed for effective delivery performance, sound environments and energy saving.

3. Needs

From the analysis here above, the following needs have been identified:

- To quantify the schedule of workforce losses from the steel industry, at European and national levels, and according to competencies lost.
- To quantify the share of the leaving workforce that will be replaced, the schedule of replacement and the corresponding competencies, also at the European and national levels. i.e; quantify the recruitment needs of the European steel industry supply chain, in terms of discipline, knowledge, skills, competencies and level (technical, bachelor, master, doctoral, post-doctoral) at five year intervals from 2005 to 2030, taking account of the current and anticipated age distribution and staff turnover.
- To quantify the capacity of the educational system to supply the needs of the European steel industry, both at national and European levels. In particular:
 - Conduct a survey of European Universities providing metallurgy, materials science and engineering graduate and masters degree programmes, doctoral and post-doctoral research activities and quantify the numbers of graduates

and postgraduates they expect to produce in 2005, 2010, 2015, 2020, 2025 and 2030.

- Identify who in European universities will teach and conduct research in ferrous metallurgy in 2005, 2010, 2020, 2025 and 2030.
- Conduct a study of the ferrous metallurgy content of the university programmes and identify the training needs of the graduates from these courses when they join the steel industry supply chain and prepare appropriate material for them.
- Compare the identified needs of the European steel industry with the capacity of the educational system to satisfy them
- According to the results of the aforementioned analysis, devise the appropriate actions to secure the adequate supply of highly skilled workers to the European steel industry.

4. Ways and means

Besides the actions that would be undertaken as a result of the analysis proposed above, the following approaches should be pursued:

Co-operation between steel companies and universities

From case studies it results that twice as many talented people are needed than at present to follow steel related courses at university. In order to get a more relevant education it is necessary to interchange people and experiences between steel companies and universities.

Education material

It is very expensive and time consuming to create professional education material. In order to make this process more effective, universities and companies should co-operate and design material, which could be utilised by the industry in the EU. The EU Commission could encourage and manage such an activity.

Lectures

It would also be interesting to organise the delivery of lectures from specialists via the Internet to all who should be concerned. This would be especially interesting for the students during their fourth and fifth years when they have chosen their own speciality or when the best lecturers are no longer at university.



Responding to the challenges of energy / environment - competition with non EU countries

Materials, including steel, form the backbone of the future development of the society. Three main challenges are faced that will require the talents of the new generation:

- **Energy.** As an energy-intensive sector, the steel industry must adapt to changing conditions by continuing actions to save energy. The adaptation of production tools or the conception and development of new ones will require **skilled people in the fields of chemical engineering and fluid mechanics.**
- **Environment.** To achieve the goal of the rational use of residues generated within the steel industry, as well as the necessity of implementing forthcoming regulations about the use of chemicals will require **skilled people in the fields of material science** (especially metallurgy and surface science) **and chemical engineering.**
- **Competition.** with third world countries requires the development of new smart products to satisfy customer needs. This will require **skilled people in the fields of materials, of metallurgy and of surfaces.**

Creating a competitive workforce advantage in the field of material science

As stated in the European White Paper on fundamental research in material science, this plays a pivotal role in improving the economic performance and the quality of life (living environment, consumer goods and transportation). The development of materials research laboratories and the training of highly skilled people should bring a competitive advantage to Europeans in world competition; it should therefore be supported by the European Commission.

5. Recommendations

European networks in the field of material science and training are necessary and should be further encouraged as follows:

- Training networks that may be part of the student curricula
- Research networks that can strengthen the efforts of European laboratories by a multidisciplinary work on joint projects.

- Building up advanced education programmes with matching technological progress and organisational evolution and disseminating acquired knowledge throughout students.

How to attract qualified people

1. Background

The European steel industry, in common with those in other parts of the world, especially North and South America, the Far East and Australia, continues to struggle to recruit sufficient high calibre graduates and post-graduates to meet its needs, particularly in metallurgy, materials science and engineering subjects. However, in China and India the steel industry is regarded by graduates as one of the most attractive industries to join. Whilst this submission concentrates on graduates with scientific and engineering degrees, it should be remembered that the steel industry also needs graduates with other skills, e.g. finance, marketing, legal, IT, language, business, etc. Without a continuous influx of young, ambitious and skilled people, who have the ability and potential to innovate and become its future leaders, the European steel industry will not maintain its competitiveness over other steelmakers and other materials. This situation is not unique to the steel industry - a meeting organised in Copenhagen in 2001 by European Industrial Research Management Association (EIRMA) on how to attract young people into technological subjects attracted delegates from oil, food, pharmaceutical, automotive, biotechnology and chemical companies. The same concern for attracting qualified people was shared by all sectors.

The decline in applications to register for science and engineering courses is a reflection also of the reducing proportion of pupils who study science at post-16 years prior to university, given the diversity of options now available to them and the perception that science exams are difficult. Metallurgy and materials science courses suffer particularly in this regard as their most obvious recruits are those who have studied and want to continue to study a combination of mathematics, physics and chemistry and possibly also design and technology. The materials science courses are often filled with students who did not originally select this

subject, but because they did not get high enough grades for their first choice - not an ideal situation to attract the most talented students. Those that are attracted to materials science are more interested in biomedical, aerospace, nano-technology and other advanced materials and not initially in steel and metallurgy.

2. Needs

This report proposes three stages to the discussion on how to attract qualified people. These three stages and critical questions are:

- How to **raise awareness** of young people at an early stage and broadly enough in the vast amount of possibilities technology can mean to them?
- How to **communicate the leading technologies of the European steel industry** in order to attract talented young people to study metallurgy/materials science and engineering?
- How to **tempt talented people to find their way into steel industry**, and to **stay** to further develop technology, products and solutions for customers and customers' customers?

The steel industry must accept some of the responsibility for not making its requirements more clearly known and quantified to the educational community, but another highly important factor is the very poor image the steel industry (together with the engineering and manufacturing sectors at large) has in the eyes of the public and media. When the only news about the steel industry that hits the headlines is another steelworks closure and job losses it is not surprising that young people and those that advise and influence them consider the job prospects limited and do not immediately think that they might have a rewarding career in the industry. Despite losing many jobs through improved technology, the steel industry must do a much better job at convincing society and young people in particular that it can offer excellent careers.

At each stage are presented a variety of activities performed for raising awareness, communicating attraction to high-level studies and finally keeping those talented who have chosen steel as their industry.

Raising Awareness

How can **awareness be raised** in young people at

an early stage and broadly enough with regard to the vast range of possibilities technology can offer them? This involves influencing, strengthening and nurturing positive attitudes towards mathematics, physics, chemistry, design and engineering early in children's lives.

It is generally recognised that for maximum effectiveness, it is vital to inspire and capture the imagination of children at a very early age. Thus, stimulating science resources should be provided for teachers and for pupils at all ages from 5 to 7 upwards. However, especially at the younger end of this age range, it is important that industry is not seen to be overtly advertising itself and its products, otherwise such resources may be treated with contempt and ignored. To be effective they should be completely integrated into the appropriate curriculum so that they are of direct value to teachers and their pupils and not seen as an extra task or burden. To make trainee teachers aware of the resources available is recommended as an efficient means of getting these resources adopted in the classroom.

Ways and means offered to raise awareness at school level: lessons, science and design clubs, quizzes and competitions in schools, run by **steel industry employees** acting as **science ambassadors**. Lectures to undergraduate and graduate students by steel industry employees. Unpaid work experience for school children in steelworks or laboratories., and/or summer camps for school pupils. Education curriculum support resources - books, brochures, circulars, magazines, games, videos, posters, workbooks, lesson plans, CDs, audio tapes, floppy discs, Internet for schools. **Visits by school children and teachers to metallurgy, materials science and engineering departments at universities.**

Communicating Attraction to High-level Studies

How is it possible to **communicate the technological leadership** of the European steel industry? How can talented people be tempted to study metallurgy/materials science and engineering? People inside and outside this modern industry need to be informed clearly about the challenging career opportunities the sector can offer, now and in the future. Innovative, highly qualified and open-minded professionals are what the industry needs and requires to join in developing new products and advanced production technologies to confront the



energy and environmental questions posed to the steel industry. This requires a major initiative to enhance the image of the steel industry, steel technologies, steel products/applications and career opportunities in the steel industry supply chain throughout Europe (public, media, education and politicians), building on the strength of the "Made in Steel Campaign" .

Ways and means offered to communicate the leading technologies at university level: Visits of students and lecturers to steelworks and laboratories, sometimes with overnight or up to one-week accommodation and refreshments, and opportunities for more informal interaction with recent graduate recruits and managers. These can be courses run over several days and may also involve speakers from industry.

Develop new school curricula and content, e.g. level course in material science, and support those parts of the curriculum, e.g. in physics, chemistry, design, technology and engineering that relate to materials. Steel industry employees on university committees and boards to advise and guide curriculum developments.

Paid industrial **work experience** and industry-based projects for undergraduate students, as part of their assessed studies and during vacations, sometimes involving experience in other countries. Steel industry stimulated **undergraduate research projects and provision of materials**, data, access to works and laboratories under supervision by steel industry experts. Provision of financial contributions from industry to universities to purchase research equipment/laboratories.

Sponsorship of undergraduate students and post-graduate researchers during their courses (involving tax-free annual payments of up to €4,000 to undergraduate and €10,000 for post-graduate PhD students). **Industry sponsored PhD and postdoctoral research projects**, carried out at least partly in industry, addressing the needs of the steel industry. Marie Curie Fellowships in which post doctoral researchers spend 2 years in another EU country engaged on an industry based research project.

Engagement of steel industry employees as part-time visiting professors for teaching and research in a university. Internships for professors, other academics and schoolteachers to spend time in a steel company to understand the issues and

challenges facing industry and to increase their contacts. Development of **networks of academics and industrial partners to share knowledge** and to identify and develop research collaborations. Provision of financial support to university faculties and departments for courses, grants and equipment, industry-sponsored professors and other lecturers. Technical and promotional presentations and refreshments provided by company representatives at targeted universities and departments. Steel industry **cash prizes to students and graduates with high achievement**. Travel grants to enable the best students to visit other countries.

ISI initiative to develop highly interactive **Internet delivered e-learning resources** on steel processes, products and applications and the underlying metallurgical, scientific and engineering principles.

Other activities at all educational levels and to address the general public: Attendance at careers fairs, exhibitions, posters, brochures, websites and adverts in press and Internet, to promote recruitment and career development opportunities in the company. Free or subsidised attendance of students at conferences. Industrial support and resources to science museums and science adventure centres. Lectures, presentations and exhibits at teachers' conferences. Major **advertising campaigns**, involving TV, newspaper and magazine adverts and posters have been undertaken in Europe (Made of Steel) and USA (Strength of Steel) to improve public perceptions and image of the steel industry.

Advertising campaigns to improve the image of the steel industry appear to have been relatively successful. For instance, in the USA, at the beginning of the "Strength of Steel" programme (1997) the rating for steel was 30/100 and the target was that enjoyed by aluminium (58). During the \$90 million campaign the steel rating rose to 75 and maintained that level until funding on the campaign declined, when the rating dropped slightly. The target audience was the holders of the family purse strings - women aged 25-54 and the aim was to make them aware of steel and steel products. At the beginning only 1 in 100 had read anything about steel and for every 2 favourable comments there were 3 negative ones, but by the end of the campaign, many more favourable comments were being given in favour of steel. There was also a "Nerves of Steel" campaign, which showed how steel-framed cars protected the drivers and their families. Unfortunately, the steel industry in the USA

suffered major financial problems at the end of the campaign and many stopped recruiting graduates, to the extent that one university produced 15 metallurgy graduates at that time and only 4 had received job offers. The European “Made of Steel” programme cost €54 million and ran from 2001 to 2003. This was considered to be successful as steel was the only material to improve its appeal in the public's perception, especially with young people. Another measure of its success is the way in which other advertisers quoted the strength of steel as an attribute in their products - e.g. VW. It is considered to have had the greatest impact in Germany.

Compared with the pharmaceutical, telecommunications, automotive and aerospace industries, steel industry expenditure on these activities is quite modest.

Despite all the activities carried out, the problems of attracting highly qualified graduates of the right calibre into the steel industry persist, both in terms of quantity and quality. The issues are multifaceted and multi-layered, requiring a mixture of tactics with a variety of timeframes and payback times.

Attracting and keeping the Talented

Finally, probably the most critical question is how to maintain the interest and motivation of talented people who have chosen to study, to teach and to work for positions requiring high qualifications in the steel industry? The true reality of the sector needs to be shown – the challenges, the opportunities and the perspectives to grow both professionally and personally within and along the steel sector. Close personal experience with steel companies and their employees is the key element in introducing the attraction of creating high-tech innovations in steel, and working both for the future of individuals and the industry.

The evidence from industry and students suggests that the most effective way of attracting young people into our industry is a close personal experience with a steel company and its people. Young employees up to 30 years old are seen as the most powerful role models. Students want to know what jobs are like in industry - what will it entail, what are the working conditions, what decisions and activities will they perform, what are their career prospects, what additional training will they receive, what responsibilities will they have and how

much will they be paid? Answering these questions in a very practical, first hand, direct and personal way is most likely to attract students to join the steel industry.

Students who do study materials science and engineering subjects at university are also highly attractive to the accountancy and consultancy organisations that value their numeracy and team working skills. These companies offer higher salaries and good promotion prospects. Other industrial sectors, including aerospace, automotive, defence and energy, which recruit materials science graduates also tend to offer higher starting salaries than steel companies.

If steel companies cannot recruit new graduates then it has to look to recruiting more experienced people, with probably higher salary and responsibility experience, without specific knowledge of steel, or recruit younger staff direct from school and ensure that they progress to graduate level of competence and knowledge. One consequence of a continued shortage of suitable recruits is that the salaries and employment packages offered in order to satisfy the needs of the industry will inevitably rise and this will have knock-on consequences for existing staff and also should start to alleviate the problem.

Steel companies should publish case studies of talented young people who have joined them during the past decade to demonstrate how their careers have developed, the responsibilities they have accepted, the experiences, knowledge and professional development they have gained and their promotions and potential for further development and progression. These examples should be drawn from a variety of functions and disciplines within the industry, illustrate the different types of jobs that can be undertaken from a scientific, materials or engineering degree and should present powerful and stimulating the role models.

3. Ways and Means

- Conduct a survey of the attitudes, motivations and aspirations of school pupils, undergraduates, graduates and post-graduates with respect to careers in the steel industry.
- Enhance current initiatives to attract new recruits and promote the image of the industry in the minds of school pupils, parents, teachers, careers advisers,



students, professors and lecturers, graduates and researchers, not forgetting government and media.

- Support education resources and teaching of maths, physics, chemistry, design, technology and engineering. This should include the development of Internet-based e-learning resources for schools from the age of 7 to 18 with the aim of informing and exciting pupils and their teachers about materials, design, engineering and manufacturing. Such resources should be made available in the national languages of Europe and should involve the support and participation of a wide cross-section of European industries and education providers. The Internet-based e-learning resource for undergraduates materials science and engineering students and employees in the steel industry supply chain being developed by the IISI, should be translated into the major national European languages.

4. Recommendations

Research is needed to address the following major issues with these objectives:

Efforts have to be made across Europe to engage and excite school pupils, their teachers and parents about materials and engineering. This is too big an issue for the steel industry to tackle on its own and should be undertaken jointly through collaboration between the steel sector and other sectors, e.g. automotive, construction, engineering sectors etc. Each sector and indeed company then has to focus its own unique promotional efforts with the undergraduate student population. Support the development of undergraduate and masters programmes in materials science and metallurgy at universities and explore the feasibility of creating cross border networks and collaborations between universities and the steel industry – to demonstrate the attractions of studying and working in multinational and multicultural environments.

Help schools and universities to provide the best and most inspirational teachers of materials science and metallurgy, especially those universities which offer a common first year in engineering or science, with the aim of persuading the students to select materials/ metallurgy in subsequent years.

Open the doors of steel shops towards local communities (authorities, schools, families, people, non-governmental organisations, ecologists etc.) to

make them aware that the steel industry is nowadays a sector that is **clean and not polluting, traditional but highly innovative, mature but with a future**, and that the steel products are not **old fashioned commodities** but products which respond to the most sophisticated demand of the market.

Promote cross-border exchanges with special focus on students, engineers and technicians exchanges and on joint university-industry multinational seminars.

Finally, to attract qualified people, it is compulsory to support the reconciliation of working and non-working life. This in turn demands suitable social infrastructures, which might facilitate the management of personal life of the whole employee population.

Life-Long learning

1. Background

A graying Europe: new opportunities for the younger generation

Most steel companies developed strongly in the 1970s and the present working population can be divided into three, roughly equal parts: the 50-55 years class, the 40-50 years class – the 20-40 years class. In consequence, many people will retire in the next ten years and this movement will continue during the following decade.

The situation is the same in universities and technical universities. Such a trend is reinforced in the field of material science and especially metallurgy where retiring professors are not replaced. This represents a strong challenge, since a new generation needs to be trained in a field that represents one of the backbones of European economy. Due to the definitely urgent need to recruit the next generation of teachers in universities, EC support is expected to create networking, sharing and exchange among all the universities in that field.

Strong changes in business and work styles

The expected change in the demography will also be accompanied by strong changes in the steel business and in the way of life of the new generation.

In less than 10 years, the steel industry has moved from a nationally-based industry towards a European operating industry and more recently towards a world operating business.

The relevant workforce tends to become multinational, which requires the fluent practice of languages and an open mind towards other cultures or lifestyles.

The rapidly changing business world has two main components that will strongly shape the future of the sector: energy and customers.

- Energy will be, in close connection with the environment, a strong issue in the coming years. Materials science will play a key role **in the field of new products**, that will directly or indirectly save energy during their use, and **in the field of processes**; this in order to adapt or change the present steel production processes into those with lower specific energy consumption or with greater flexibility with regard to energy sources (natural gas, nuclear, solar energy...). New competencies must be developed along these two lines by promoting closer process/product teaching. Such developments will require improved sensors and software to improve control of processes and products. In addition know-how transfer in these rapidly changing fields needs to be developed between universities and industry.
- Customers are increasingly shaping the professions of all those who are concerned with the steel industry, as their requirements are now introduced into steel production processes. In the future, production will have to be designed increasingly to make products smart in terms of energy consumption, safety and function. This will require the capability to design processes adapted to these new products or to translate the segmented market needs into real efficient processes. Again, it requires know-how that has to be trained initially, but that has also to be adapted at each step in the career of each person.

The career of each person in a steel company must be very flexible, as changes in position within the same company or even change of company are fully part of the life of the younger generation. This requires a personal flexibility to adapt to new situations, to acquire continuously the required know-how corresponding to position changes throughout the working life. Continuous training is an essential prerequisite.

Work styles are also changing rapidly. Project management requires managerial know-how and also a broad multidisciplinary culture to take into account the various facets of the project (from the technical up to the financial and management aspects).

Furthermore, two developing skills are now increasingly required: **entrepreneurship and risk taking**. An early development of these skills is acquired mainly through personal experience - from university or engineering school - or at a later stage through **continuous training**. The necessary theoretical background must be given, but since a great part of it is related to individual behaviour and attitude, personal projects have to be encouraged. Even if initial training can provide this expertise, it requires continuous adaptation according to the state of business evolution worldwide and the personal adaptation along the career path.

From traditional education to continuous learning

At present, the effort of training personnel varies between countries and companies. A comparison of figures is not easy as the definition depends on national laws and all training actions are not taken into account.

Continuous training includes internal (direct training in the workplace and classroom training) and external actions (school and university training). In general, it is considered that about 1 to 2% of working time is devoted to training, such as 2 days per year in average. In some countries the law requires that the continuous training investment be higher than 4% of the wage bill; other figures are of the order of €1,100 per employee and per year. It may be concluded that approximately 2/3 of the training is carried out internally, 1/3 externally.

The traditional education of the "baby-boom" generation was mainly scientific and technical with substantial effort being devoted to the detailed analysis. Later on, education became technically much more specialised, thus leaving limited space for building up a broad open culture.

By contrast nowadays, a different educational scheme is needed, through which this broad and continuously updated open culture can be achieved. In this respect the development of IT creates large opportunities and training tools, which takes into account the personal rhythm and learning path to suit to any individual.

2. Analysis: Life-long learning: a challenge for companies & universities

Competencies & careers: requirements for continuous training

The required skills for the new engineers are changing rapidly. They will be increasingly entrepreneurs /



innovators and change / project managers. The following skills need to be developed:

- Entrepreneurship capability of
 - Entrepreneurship– taking risks – seizing opportunities
 - Integrating various components and approaches
 - project leadership
 - Knowledge handling– capitalising on how best to use knowledge
 - Building a joint product / process approach
- Attitude for innovation
 - Innovating – creativity - large technical culture and open mind
 - Formulating and solving problems – translating ideas into actions
 - Realising products and converting them into manufacturing processes
- Capability to analyse and manage change
 - Open mindedness
 - Ability to manage complexity and uncertainty
 - Multicultural understanding and language
 - Knowledge management
 - Sustainable development
- New engineering fields have to be strengthened
 - Product engineering
 - Multi-material knowledge
 - Micro/nano technology
 - Smart systems

Corresponding skills are also required for technicians, with special focus on the requirements of continuous adaptation to fast evolving techniques especially in the fields of measurement and computer use (networking, process control, computing techniques...).

Technology life is now shorter than the working life so that there is need not only for know-how heritage between generations but also for:

- Allowing companies and people to adapt continuously ever-changing situations
- Developing the new skills that are required
- Keeping a lifelong high level of qualification.

As a consequence, greater and stronger links are being created between the initial training, R&D and

on-going training to refresh and adapt continuously the knowledge and know-how transmission.

New training methods have to be further developed and encouraged.

The needs of both the younger generation for new training methods better matching their curricula, and the availability of teachers put the emphasis on acquiring know-how by the following methods:

- **Autonomous training** – Learning to learn must be already experienced at school and must be further extended by developing communities of practice. The development of information technologies offers many opportunities to develop tools to reach that goal (websites, interactive training, structured courses with links...)
- **Practical training** should be encouraged by sharing experience between European universities and companies for building joint training schedules and schools
- **Coaching, accompanying and validating** the training will remain at the heart of the teacher's role.

3. Needs

Reinforce Industry-University relations and promote new training methods are needs that have been identified:

Reinforce Industry – University relationships to build relevant and tailored training

The rapidly approaching departure of baby boomers from the industry requires urgent actions relevant to both initial and continuous training.

Initial Training

Precise industry needs (WG industry - universities to define curricula)

Enlarge accessible basic courses such as already done by IISI

Encourage and sponsor trainees on a European basis

Sponsor the creation of professional e-courses and interactive courses

Further support new methods implementation and cross-border seminars

Life-Long Training

Support knowledge management projects to keep the existing knowledge accessible to the younger generation

Support the development of e-learning methods and sites

Engage universities to offer continuous training in some fields

Finance university / company cross border seminars

Favour the access to European research results (through an e-library)

4. Recommendations

The achievement of these targets requires the development of projects that bring together people from university and industry. The projects should follow three main axes:

- Promote a network of material science universities at a European Level
- Sponsor programmes for developing new methods and tools for knowledge management and e-learning
- Launch high-level courses (e.g. Eurosteel Master) for transferring acquired knowledge throughout with employees turning from technical to managerial or entrepreneurial responsibilities.

Each of these three axes should be self-funding.

Human Resources Management

1. Human Resources Management: Key to the implementation of a company's vision

The conclusions of Eurofer's project "Management of Change and Human Resources", which was carried out between 1997 and 2000, presented an overview of the evolution of human resources management (HRM) functions in a context of change management (Fig. 33). It showed, in particular:

- **A Cardinal change of perspective:** Human resources were essentially considered as a cost, now they are predominantly envisaged as a strategic asset.
- **An indisputable evolution towards decentralisation** of some HRM functions to accompany the streamlining of organisational structures and the empowerment of manpower and teams.
- **The growing importance of proactive approaches** in HR management

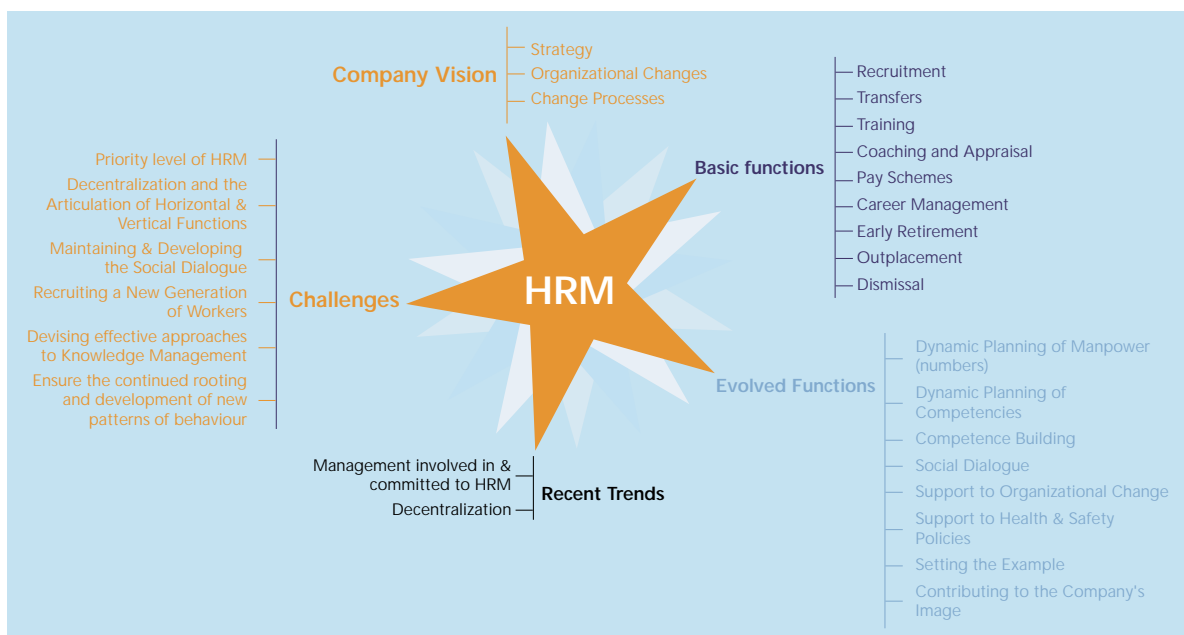


Fig. 33: Management of Human Resources



Indeed, human resources are among a company's key assets. They are the holders of a company's core competencies, which are one of the main sources of its competitive advantage. Accordingly, HR management should play a key role in such an environment, as every change in the workforce has an impact on the stock, distribution, and use of knowledge in the company.

Furthermore, HRM is essential to the implementation of a company's vision for the future. This usually involves organisational changes, changes in the organisation of work, behavioural changes, flexible working time arrangements, planning of future needs in terms of workforce numbers and competencies, training, career planning, competitive and attractive remuneration packages coherent with the company's objectives. Last but not least, it is instrumental in developing an industrial relations system, supportive of innovation, improvement of job quality and competitiveness, thanks to a constructive social dialogue.

In the end, HRM is at the crossroads of most company policies to improve its market position, and return on investment.

HRM should be viewed, in this light, as seeking the **optimisation of a key strategic asset, while minimising its cost.**

HRM Functions have evolved accordingly:

- **From traditional functions:** recruitment, early retirement, transfers, training, coaching and appraisal, outplacement and dismissal, pay schemes, career management;
- **To evolved functions**
 - Dynamic planning of manpower (numbers);
 - Dynamic planning of manpower (competencies and skills);
 - Competence building;
 - Support to organisational change;
 - Support to behavioural change;
 - Support to health and safety policies;
 - HRM competencies as a logical part of managers' job;
 - HRM to set the example (in particular for behavioural change);
 - Social dialogue.

2. Recent trends in HR management

- Management has become involved in and committed to HRM;
- Decentralisation: HRM has become increasingly a line responsibility and many of those responsibilities have been delegated down that line, in some cases to the level of the self-managing teams on the shop floor;
- HR units have in many companies become decentralised, smaller, and more professional owing to their focus on special support, new developments and on the transfer of knowledge across units.

Conversely: risks presented by current/recent trends in HRM.

- Concerns regarding HRM remaining high on the management agenda when the sense of urgency has cooled down;
- Has line management the time and the competencies necessary to carry out the HRM functions that have been devolved to them?
- Have new patterns of behaviour been sufficiently rooted in the workforce mentality, so that there are no recurrences of old habits, in particular, under stressful situations?

3. Challenges confronting HR management

Recruit on a large scale new generations of workers

- Propose attractive packages competitive with competing industries and responding to the value of generations;
- HRM in charge of closing the gap between the evolutions of society and the company;
- Secure the necessary transfer of knowledge in such transition and the role of elderly workers;

Develop effective approaches to knowledge management

- Competency planning, career planning, training, competence centres, knowledge banks, skill-based pay, knowledge platforms are not measures that stand on their own, but have to become part of new organisational configurations of the firm as a **"knowledge enterprise"**.

- Maintain steadfast policies to ensure the continued rooting and development of new patterns of behaviour.

4. HRM Conclusions

The analysis above has clarified the need for a more in-depth knowledge, at European level on two major topics:

Future recruitment (see topics 2 & 3)

- Quantify the evolution of the industry's needs by speciality, over the years;
- Quantify the capability of the education system to supply the people needed by the industry;
- Design the appropriate approaches according to the results of the comparison of the two former quantification processes;

- Investigate possibilities to counter the decrease of professional training specifically dedicated to the steel industry by inciting cross border "joint ventures" between universities, thus offering multi-cultural training;
- Survey the attitudes of students towards working in the steel industry and devise ways to address effectively their perception.

The enterprise as a learning organisation

- Survey of approaches to the enterprise as a learning organisation;
- Role and forms of life long learning in a learning organisation;
- Comparison of "pros" and "cons" of the different approaches within the companies;
- Identification and exchange of best practices.

Time frame

R & D themes \ Implementation	Short term < 2010	Medium term 2010 - 2020	Long term > 2020
Health and Safety	X	X	X
Demand for highly skilled educated people	X	X	X
How to attract and retain qualified people	X	X	X
Life – long learning	X	X	X
Human Resources Management	X	X	X

Fig. 34: Attracting and securing qualified people to help meeting the steel sector ambition: Time frame⁷

⁷) Small, medium and long term means the term for the achievement of the technological advances in the relevant areas. Several crosses for one R&D theme mean several achievements at different time periods.



E. Implementation of the Strategic Research Agenda

This document is the first version of the strategic research agenda of the Steel Technology Platform. It offers a global vision on the innovation and R&D initiatives that will lead to the achievement of the objectives identified in the framework of a sustainable leadership of the steel sector in the coming decades.

Three large and complementary R&D industrial programmes with large societal impacts are proposed. They aim at playing a major role in boosting competitiveness, economic growth and the corresponding impact on employment in Europe.

Protecting the environment (GHGs, particularly CO₂ emissions) and increasing the **energy efficiency** constitute both major transversal issues in the earth of the RTD programmes that are proposed. **Security and safety** represent the third very important objective to be addressed, not only in the relevant industries but also in customers' everyday lives as users of steel solutions (cars, buildings, energy production and transport, etc.) by developing new **clever and safer steel solutions**.

A major transversal theme regarding the **human resources** aspects has also been taken into consideration (attracting and securing qualified **people** to help meeting the steel sector ambition). In this respect, a large European network (TIME 41 universities), involved in education, training, communication and dissemination activities, has been identified among the stakeholders of the EU steel technology platform.

Concerning the environment, the European steel industry has already addressed the challenge of lowering CO₂ emissions by creating a consortium of industries and of research organisations that has taken up the mission of developing breakthrough processes, the **ULCOS (Ultra Low CO₂ Steelmaking)** consortium.

This **large-scale consortium** (48 European participants), which was set up in the spirit of a joint initiative in 2004, plans to develop a breakthrough steelmaking process that has the potential of meeting the target of drastically reducing GHG emissions beyond 2020. The full development of

the process, from basic concept to fully-fledged industrial implementation would cover the medium and long terms and consist of a number of consecutive projects.

Breakthrough technologies must be developed to achieve the technological advances of the three large industrial programmes of the platform. A **critical mass** (both skills and financial) is necessary to meet the challenges of the long-term ambition.

The Steel Technology Platform will further integrate and **broaden the scope of the European RTD partnership** built in the frame of the ECSC Treaty (more than 8,300 researchers). Indeed it will constitute large partnerships involving the whole European steel industry, its suppliers and customers (automotive industry and construction sector as well as energy sector at a second stage), SMEs, private and public research, public authorities and representatives of trade unions.

As regards implementation of the SRA, both **private and public sources of funding** are necessary to meet the ambitious objectives of the European steel sector (Fig. 35).

It is envisaged that all necessary resources of the existing instruments will be combined, at different levels:

- EU programmes (Framework programmes, RFCS, Eureka, etc.)
- National programmes and even
- Regional programmes.

The Joint Technology Initiatives together with loans from the European investment bank will enable the development of emergent breakthrough technologies and their implementation at large industrial scale, in the coming decades.

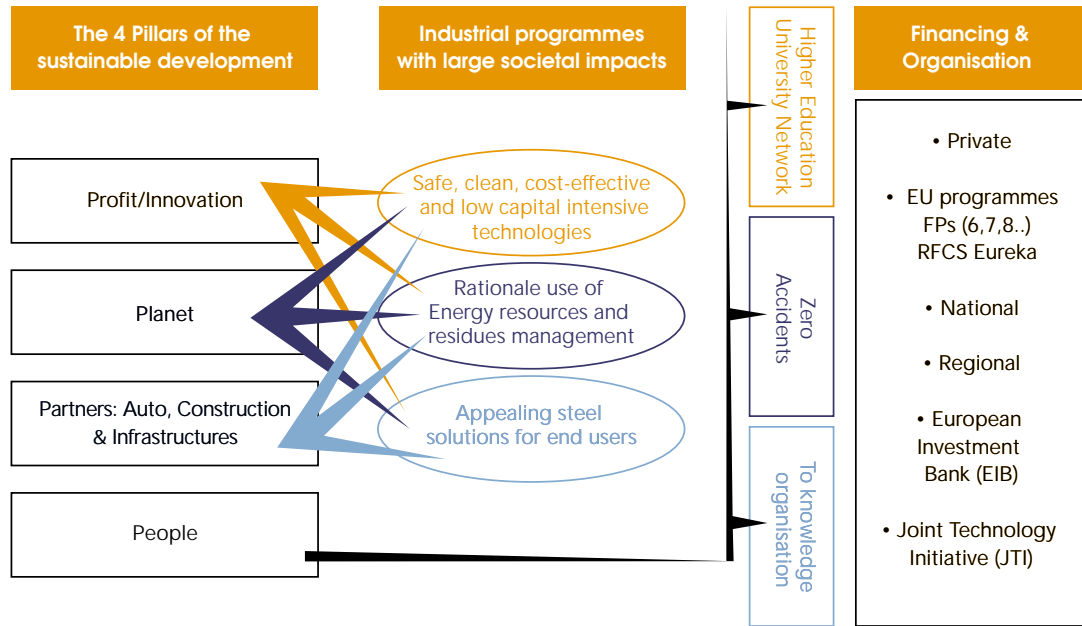


Fig. 35: Implementation of the S.R.A.: need for a critical mass of means

Annexes

Consistency between SP and Sustainable development pillars

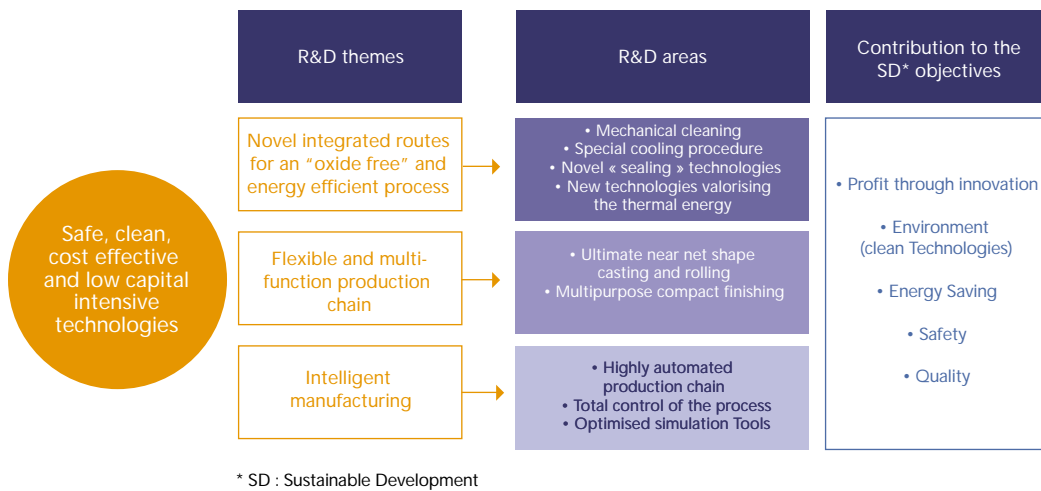


Fig. 36: Safe, clean, cost-effective and low capital intensive technologies: achieving the SD objectives through R&D

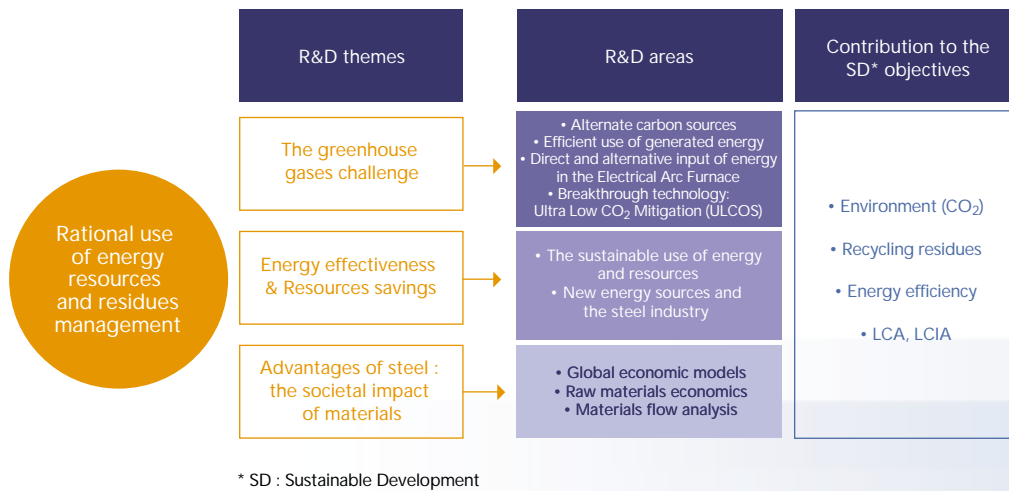


Fig. 37: Rational use of energy resources and residues management: achieving the SD objectives through R&D

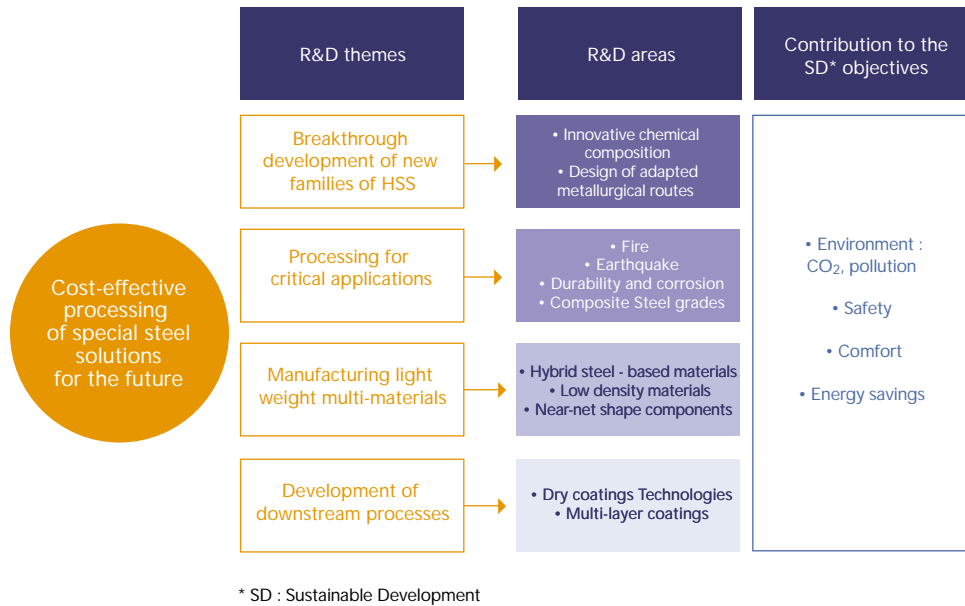


Fig. 38: Appealing steel solutions for end users: achieving the SD objectives through R&D

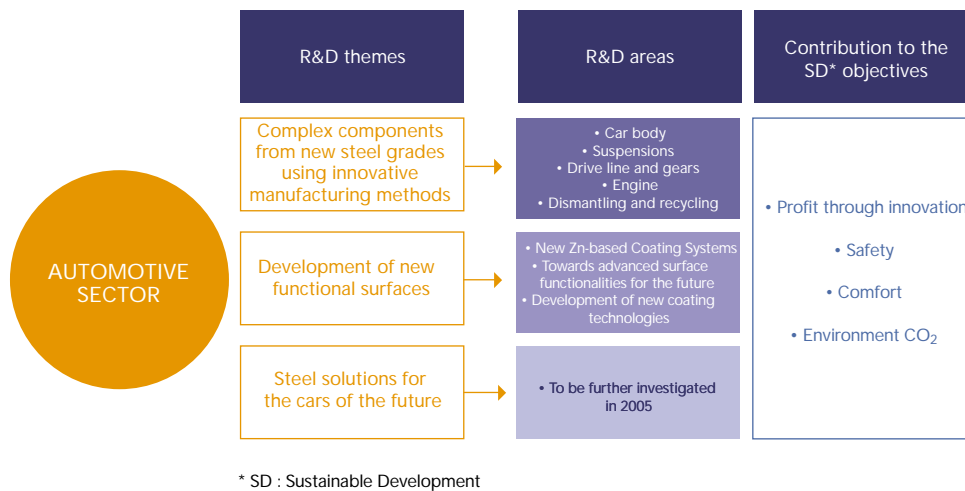
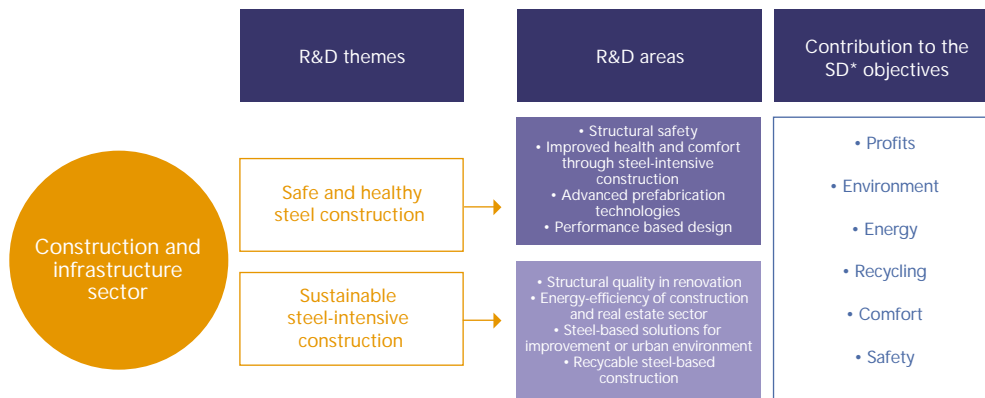
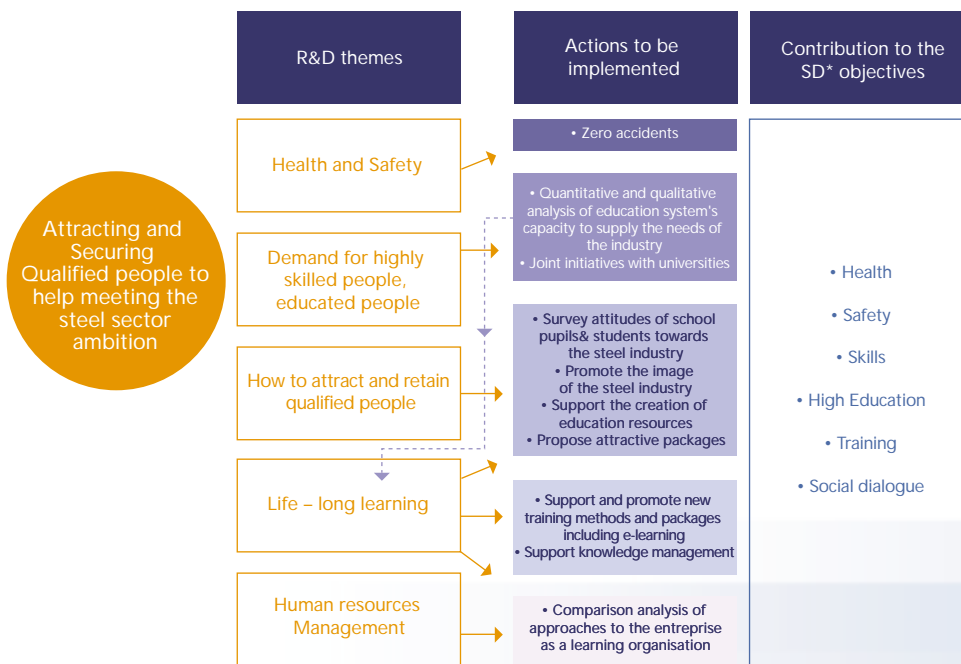


Fig. 39: Appealing steel solutions for end users (automotive sector): achieving the SD objectives through R&D



* SD : Sustainable Development

Fig. 40: Appealing steel solutions for end users (Construction Sector): achieving the objectives through R&D



* SD : Sustainable Development

Fig. 41: Attracting and securing qualified people to help meeting the steel sector ambition

Membership of Governing bodies and working groups

1. The Steering Committee

Steel companies:

- Arcelor: Mr. Jacques Chabanier, Member of the Executive Board
- Celsa: Mr. Francisco Rubiralta, Chairman and Chief Executive
- Corus: Mr. Stuart Pettifor, Chief Operating Officer
- Outokumpu: Pekka Erkkilä, Chairman Outokumpu Stainless
- Riva: Mr. Claudio Riva, Chief Executive Officer of ILVA S.p.a.
- Thyssenkrupp: Mr. Karl-Ulrich Köhler, Member of the Executive Board ThyssenKrupp Steel and Chairman of the Executive Board ThyssenKrupp Stahl
- voestalpine: Mr. Franz Hirschmanner, Member of the Executive Board

Industrial stakeholders linked to the priorities of the Platform:

- Mr. Georges Gendebien, General Secretary of the CECM (Convention Européenne de la Construction Métallique)
- Mr. Arnold Van Zyl, Director, EUCAR (European Council for Automotive R&D)

Steel Research Centres:

- BFI (Betriebsforschungsinstitut): Mr. Dieter Ameling, Chairman of the Board
- CSM (Centre Sviluppo Materiali S.p.a): Mr. Roberto Bruno, Chief Executive Officer
- MEFOS: Mr. Göran Carlsson, Chairman of the Board

Universities:

- Mr. Dominique Depeyre, General Coordinator of the T.I.M.E. Association (Top Industrial Managers for Europe)

Representatives of national EU governments (to be nominated by the Member states)

Representatives of the Consultative Commission on Industrial Change (EESC/CCIC):

- Mr. E. Gibellieri, Co-President of the CCIC

Representatives of the Trade Unions (ETUC/ European Metalworkers' Federation)

- Mr. E. Gibellieri, EMF Steel Expert and Advisor

2. The Support Group

Steel companies:

- Arcelor: Mr. Jean-Claude Charbonnier, Directeur Relations Internationales et Scientifiques Innovation (Chairman)
- Corus: Mr. Peter Jongenburger, Chief Technology Officer
- ThyssenKrupp: Mr. Klaus Peter Imlau, Abteilungsleiter
- Outokumpu: Mr. Jorma Kempainen, Senior Vice President - Technology
- voestalpine: Mr Peter Schwab, Leiter Forschung
- Riva: Mr. Giuseppe Corbo, Responsible Research Policies
- Badische Stahlwerke: Mr. Michel Hamy, Managing Director
- Unesid: Mr. Faustino Obeso, Director Research, Development and Innovation
- Eurofer: Mr. Jean-Pierre Debruxelles, Technical Director

Industrial stakeholders linked to the priorities of the Platform:

- CECM :Mr. Wim Hoekman, Directeur General BUYCK
- EUCAR/EGM: Mr. Martin Goede Konzernforschung – Fahrzeugtechnik – Group Research – Vehicle Technology (VW)

Steel Research Centres:

- BFI: Mr. Rolf Steffen, General Manager
- CRM: Mr. Christian Marique, Membre du Comité de Direction



- CSM: Mr. Manlio Mirabile, Directeur des Affaires Internationales
- MEFOS: Mr. Sjöström, Managing Director of Mefos

Universities / Network T.I.M.E: Pr. Bleck, Professor (Aachen)

Representatives of the Consultative Commission on Industrial Change (EESC/CCIC):

- Mr. E. Gibellieri, Co-President of the CCIC

Representatives of the Trade Unions (ETUC/European Metalworkers' Federation)

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EU Commission:

- Philippe Vannson, Head of Unit G5, Research Fund for Coal and Steel, DG Research,
- Alberto Canevali, Deputy Head of Unit E2, Steel, Non-ferrous metals and other materials DG Enterprise
- Javier Yaniz-Igal, Unit D3 - Cohesion Policy & Environmental Impact Assessments - DG Environment

3. Working Groups

WG1 - Profit through innovation & technology: Christian Marique, CRM (group leader)

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 BFI
 Corus
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 MEFOS
 Orgalime/Equipment supplier

Outukumpu
 Riva
 voestalpine Stahl GmbH

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 José Luis Rendueles
 Reiner Stelzer
 Wim Moonen
 Günter Paul
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voestalpine Stahl GmbH	Peter Schwab



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ECCS
Eurofer
Orgalime
Outokumpu
Riva
Salzgitter
SOTTAS
Tecnalia-Labein
TIME
ThyssenKrupp
UNESID
Universidad Rioja
VDEh
voestalpine Krems GmbH
VTT

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Günter Paul
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Joaquin Ordieres
Horst Hauser
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UNESID	Oliver Santiago
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voestalpine	Hermann Wolfmeir
Arcelor	Karl Buttiens
	Jean-Pierre Birat
Secretary	Christian Josis

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This first version of the Strategic Research Agenda of the European steel technology platform (Vision 2030) is the outcome of all stakeholders consensus and expresses the ambition and the long term vision of the whole steel sector. It addresses the main RTD themes and research areas of the sector on short, mid and long term and presents a time frame for the whole sector, including the existing running projects and the forecast actions. It includes a deployment strategy, mechanisms to mobilise private and public funding as well as a communication strategy.

This document has been officially endorsed by the steering committee of the steel technology platform in December 2004.

This is the full text of the strategic research agenda, an executive summary has been published in a separate document.

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